



PRE-REVIEW COMMITTEE

IBEW



PACIFIC GAS AND ELECTRIC COMPANY
LABOR RELATIONS DEPARTMENT
375 N. WIGET LANE, SUITE 130
WALNUT CREEK, CA 94598
(530) 246-6430

INTERNATIONAL BROTHERHOOD OF
ELECTRICAL WORKERS, AFL-CIO
LOCAL UNION 1245, I.B.E.W.
P.O. BOX 2547
VACAVILLE, CALIFORNIA 94696
(707) 452-2700

- Matthew Levy
- DECISION
 - LETTER DECISION
 - PRE-REVIEW REFERRAL

KIT STICE., SECRETARY

PRE-Review Committee Number 23410 San Jose Contact Center

Yvonne Bradley
Company Member
Local Investigating Committee

Rey Mendoza
Union Member
Local Investigating Committee

Subject of the Grievance

On or about 9/24/15 the grievant was issued a WR for alleged violations of the CCO Employee Conduct Supplement

Facts of the Case

The grievant is a Service Representative I at the San Jose Contact Center

The Company asserted that the employee engaged in an inappropriate conversation with a customer.

Discussion

The Parties reviewed the case and most notably that the discipline in question has been deactivated.

Decision

The Committee discussed this case at length at every step of the grievance procedure and was unable to reach agreement on the appropriate level of discipline. The discipline deactivated as of September 24, 2016, rendering this grievance moot. The Committee agreed to close this case without prejudice to either party's position based on the deactivation of the discipline.


For the Company:

Matthew Levy
Jeremy Courval

For the Union:

Kit Stice
Arlene Edwards


 _____ 10/31/2016
 Matthew Levy Date
 Pre-Review Committee


 _____ 10/31/2016
 Kit Stice, Secretary Date
 Pre-Review Committee