



# REVIEW COMMITTEE



PACIFIC GAS AND ELECTRIC COMPANY  
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INTERNATIONAL BROTHERHOOD OF  
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LOCAL UNION 1245, I.B.E.W.  
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RECEIVED by LU 1245  
March 22, 2012  
  
**CASE CLOSED  
FILED & LOGGED**

DOUG VEADER, CHAIRMAN  
 DECISION  
 LETTER DECISION  
 PRE-REVIEW REFERRAL

F.E. (ED) DWYER Jr, SECRETARY

## Pre-Review Committee No. 19335 Law Department – Operating Clerical – Santa Rosa

Deanna Helm  
Company Member  
Local Investigating Committee

Joe Osterlund  
Union Member  
Local Investigating Committee

### Subject of the Grievance

This case concerns whether Operating Clerical work was transferred to non-bargaining unit employees in violation of the Agreement.

### Facts of the Case

Third Party Claims clerical work was transferred from Santa Rosa to the Concord RMC. Additionally, as part of the Company's Business Transformation Initiative the work involving the Risk Master tool was streamlined with many of the clerical tasks being automated. The grievant is an Operating Clerk in Santa Rosa who prior to the change in work had been assigned to support the Claims Department. After the change, she remained as an Operating Clerk in Santa Rosa and was assigned other duties.

According to the LIC Report, the Operating Clerk did research and opened claims for the Claim Adjusters and the Claim Adjusters also did research for their own work. The Claim Adjusters and Desk Adjusters use the Risk Master tool for their own work. At this time, there are two Desk Adjusters. One is assigned the San Bruno claim cases and one is in Santa Rosa. Both are working claims up to \$1,500 and research only for their own work.

### Discussion

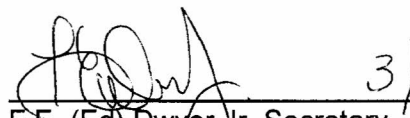
The Committee agrees that Claim Adjusters and Desk Adjusters may open claims and do research for their own work as it is work that is common between the Adjusters and Operating Clerks, The performance of this work for other Claim Adjusters or other Desk Adjusters is bargaining unit work.

### Decision

The Committee finds no violation in the reassignment of the work in dispute. This case is closed without adjustment.

  
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Doug Veader, Chairman  
Review Committee

3/22/12  
Date

  
\_\_\_\_\_  
F.E. (Ed) Dwyer Jr, Secretary  
Review Committee

3/22/2012  
Date