



REVIEW COMMITTEE

IBEW



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**CASE CLOSED
FILED & LOGGED**

INTERNATIONAL BROTHERHOOD OF
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WALNUT CREEK, CALIFORNIA 94596
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R.W. STALCUP, SECRETARY

MARGARET A. SHORT, CHAIRMAN

**VP C&TS Grievance No. CTS-96-10
Fact Finding File No. 6510-97-041
Pre-Review Committee Case No. 2114**

- ☐ DECISION
- ☐ LETTER DECISION
- ☐ PRE-REVIEW REFERRAL

RITA SABADELL
Company Member
Local Investigating Committee

DEBBIE MAZZANTI
Union Member
Local Investigating Committee

Subject of the Grievance

This case concerns the work performed by exempt employees during a failure of the Corporate Wide Area Network (WAN).

Fact of the Case

On July 1, 1996, a sequence of major failures, also referred to as a "broadcast storm," originating from a Banyan server impacted the Corporate Wide Area Network (WAN). This "broadcast storm" caused an interruption in WAN service to many users including those in the Power Control Department and the Call Centers.

Management employees, specifically, Network Specialists, contained this broadcast storm in a reasonable amount of time by performing software configuration of the system. It was management's belief that the root cause of this "broadcast storm" was incompatibilities between the newer Vines software and older CISCO IOS software. The newer Vines software had been installed approximately one hour prior to the "broadcast storm."

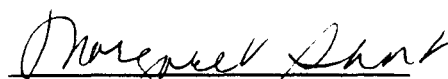
Discussion:

The committee agreed that the type of work performed in this case has been discussed before in the grievance procedure. In general, the committee agreed that work associated with software configuration is exempt work; however, as established in PRC 1527, the inputting of certain commands to add, move, and change features on telephones is bargaining unit work.


Decision

Based on the facts of this case, the Pre-Review Committee agreed no violation occurred.

This case is closed.


Margaret A. Short, Chairman
Review Committee

3/6/98
Date


Roger W. Stalcup, Secretary
Review Committee

3/6/98
Date