

REVIEW COMMITTEE**PG and E**

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 R.W. STALCUP, SECRETARY

CASE CLOSED APR 1 1983
LOGGED AND FILED

D.J. BERGMAN, CHAIRMAN

- DECISION
 LETTER DECISION
 PRE-REVIEW REFERRAL

North Bay Division Grievance No. 4-819-81-67
 P-RC 735

March 31, 1983

MR. D. F. KOZEL, Company Member
 North Bay Division
 Local Investigating Committee

MR. F. HUTCHINS, Union Member
 North Bay Division
 Local Investigating Committee

The above-subject grievance has been discussed by the Pre-Review Committee prior to its docketing on the agenda of the Review Committee and is being returned, pursuant to Step Five A(1) of the grievance procedure, to the Local Investigating Committee for settlement in accordance with the following:

Subject of the Grievance

This case concerns the elimination of a Senior Service Representative II classification in the Division Customer Services Department, San Rafael. When the incumbent vacated the position by bidding to another headquarters, the job was reclassified to a Customer Services Assistant, an exempt position. The majority of the responsibilities were shifted to the newly created exempt position. Two duties accounting for approximately 5 percent of the Senior Service Representative II's time were reassigned to a Senior Service Representative I. The grievance requests that the Senior Service Representative II be reestablished.

Discussion

The Pre-Review Committee surveyed seven Divisions to determine what classification performs the same or similar duties to those being grieved. The greatest part of this job is responding to CPUC Inquiries and Complaints. All responded that the duties described are generally performed by an exempt Customer Services classification.

It was noted by the Committee that in 1979 there were 10 A Clerks in North Bay Customer Services offices. In 1983, there are 11 SSR II. The Committee also discussed Sections 24.2 (a) and (b) of the Clerical Agreement.

Decision

The Committee is in agreement that there is no violation of Section 24.2(a) of the Agreement inasmuch as the number of Senior Service Representative II's

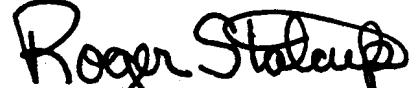
March 31, 1983

has increased and not decreased. The Division, however, has continued to review and restructure clerical classifications and determined a need for an additional Senior Service Representative II in the Division Customer Services office in San Rafael. The duties of the proposed Senior Service Representative II will be different than the duties of the eliminated position.

On the basis of the foregoing, this case is considered closed and the closure should be so noted by the Local Investigating Committee.



D. J. BERGMAN, Chairman
Review Committee


R. W. STALCUP, Secretary
Review Committee

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