



IBEW LOCAL UNION 1245

INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

P.O. Box 4790, Walnut Creek, CA 94596 (3063 Citrus Circle) • (415) 933-6060

April 29, 1987

Pacific Gas and Electric Company
245 Market Street
San Francisco, CA 94106

Attention: Mr. I. W. Bonbright, Manager of Industrial Relations

Gentlemen:

The Labor Agreement Clarification of Title 19 of the Clerical Agreement provides that the reverse normal line of progression for Credit Representative is limited to the classification of Meter Reader. In many instances the position of Credit Representative has been filled from classifications other than Meter Readers within the Customer Services Line of Progression and, as a result, it may not be practicable or possible for some individuals to demote to Meter Reader from the classification of Credit Representative.

Accordingly, Union proposes to amend Letter Agreement No. 87-34-PGE (see attached) to provide that the reverse normal line of progression for the classification of Credit Representative is to be Meter Reader unless the employee's immediate previous classification was Service Representative or higher, in which event the affected employee has the option of demoting to Meter Reader or Service Representative, Customer Services.

If you are in accord with the foregoing and attachment and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Union.

Very truly yours,

LOCAL UNION 1245, IBEW

By *Jack McNally*
Business Manager

The Company is in accord with the foregoing and attachment and agrees thereto as of the date hereof.

PACIFIC GAS AND ELECTRIC COMPANY

5 May, 1987

By *I. W. Bonbright*
Manager of Industrial Relations

Customer Services Line of Progression

Customer Services (shall include those employees performing primarily Customer Services functions and some Marketing functions)

Marketing

Division/District
Manager's Office (Affected employee can only displace into bargaining unit classifications in these offices)

Operating Line of Progression

Electric
Gas
General Services
Pipe Line Operations
Materials Distribution
Design Drafting
Reprographics

NOTE: Employees working in a Combined Operating Clerical Unit shall demote/displace to the Gas or Electrical Department, depending on the department in which the employee last worked. If the employee has always worked in a Combined Operating Clerical Unit, then the employee may exercise rights to displace the junior employee in the appropriate Gas or Electric Department, i.e., if the junior Utility Clerk in the headquarters happens to be in a Gas Department, the displacing Operating Clerk will displace into the Gas Department. If the junior Utility Clerk at the headquarters is in the Electric Department, the displacing Operating Clerk will displace into the Electric Department.

5. The reverse normal lines of progression for Customer Services are:

Customer Services Department

Senior Service Representative II
Senior Service Representative I
Service Representative
Utility Clerk

Credit Representative or Senior Meter Reader (See Letter Agreement No. 87-56-PGE)
Meter Reader

Marketing Department

Senior Service Representative II
Senior Service Representative I
Service Representative
Utility Clerk