

INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO
 Box 4790, Walnut Creek, CA 94596 (3063 Citrus Circle) • (415) 933-6060

IBEW LOCAL UNION **1245**

JACK McNALLY, Business Manager

HOWARD STIEFER, President

April 11, 1985

Pacific Gas and Electric Company
 245 Market Street
 San Francisco, CA 94106

Attention: Mr. I. W. Bonbright, Manager of Industrial Relations

Pursuant to Section 13.5 of the Clerical Agreement, Union proposes to amend Exhibit A of the Clerical Agreement by incorporating previous Letters of Agreement into the attached Exhibit, and by amending both the job definition of the (0265) Routine Hydro Clerk and the Clerical Test Battery section, revising C(1)(a) and (b) and adding C(1)(c).

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Union.

Very truly yours,

LOCAL UNION 1245, IBEW

By Jack McNally
 Business Manager

The Company in is accord with the foregoing and the attachment and it agrees thereto as of the date hereof.

PACIFIC GAS AND ELECTRIC COMPANY

12 April, 1985

By I. W. Bonbright
 Manager of Industrial Relations

EXHIBIT A

LINES OF PROGRESSION

FOR THE CLERICAL AGREEMENT

March 28, 1985

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CUSTOMER SERVICES LINES OF PROGRESSION

The following tables are for use in filling vacancies in the Division Customer Services departments. This line of progression includes such general functions as telephone switchboard operations, mail distribution and collection, division files, reproduction, stationery, accounting, office services, new business, meter reading, meter tag posting, marketing, rate analysis, telephone and counter service, credit, cashiering and collection in Division, District, and Local Customer Services. The tables should be used in connection with Section 18.8 of the Clerical Agreement dated July 1, 1953, as amended.

To use these tables, find the vacant classification. Below the vacant classification in the left-hand column are listed the next lower classifications. Below the vacant classification in the right-hand column are listed classifications which are the same as, or higher than, the vacant classification. The classifications listed as next lower, the same as, or higher than, the vacant classification are followed by a hyphen and a label which describes the general function of the clerical classifications which are so considered.

Dual classifications (e.g., Utility Clerk/Meter Reader) are not shown as such. Vacancies in such classifications will be filled on the basis of the primary classification (the first classification in the Title) taking into account the qualifications required for the secondary classification. Consideration for promotion of employees who hold such classifications shall be based upon the primary classification.

Example 1: If a vacancy exists in a Senior Service Representative I classification in the Customer Services Department, consideration under Subsection 18.8(b) and 18.8(c) of the Agreement in order of employment date shall be given to employees classified as Service Representative, the equivalent, or higher in the Customer Services Line of Progression.

Temporary Assignments

Temporary upgrades shall take place within the department and headquarters in which the temporary vacancy exists provided there is a next lower classification to the vacant classification in such department and headquarters. Temporary upgrades into classifications where there is no next lower classification to the vacancy within the department and headquarters shall be made in accordance with the lines of progression.

Example 2: If a temporary vacancy exists in a Senior Service Representative I classification in the Customer Services Department, consideration in order of employment date shall be given to employees classified as Service Representative or equivalent in the Customer Services Department.

CUSTOMER SERVICES LINES OF PROGRESSION

- 2641 SENIOR SERVICE REPRESENTATIVE II
- 2761 SENIOR SERVICE REPRESENTATIVE-STENO II (80 w.p.m. shorthand and 50 w.p.m typing required)
- 2765 SENIOR SERVICE REPRESENTATIVE-TYPIST II (55 w.p.m. typing required)

Next Lower Classifications

- 2650 Senior Service Representative I
- 2653 Senior Service Representative-Steno I
- 2811 Senior Service Representative-Typist I
- *2782 Senior Meter Reader
- 2696 Senior Stenographer - Customer Services

Same or Higher Classifications

- 2641 Senior Service Representative II
- 2761 Senior Service Representative-Steno II
- 2765 Senior Service Representative-Typist II

*Must have formerly held classification of Head Meter Reader in charge of 14 or more Meter Readers (L.A. 84-50).

- 2650 SENIOR SERVICE REPRESENTATIVE I
- 2653 SENIOR SERVICE REPRESENTATIVE-STENO I (80 w.p.m. shorthand and 50 w.p.m. typing required)
- 2811 SENIOR SERVICE REPRESENTATIVE-TYPIST I (55 w.p.m. typing required)
- 2696 SENIOR STENOGRAPHER (80 w.p.m. shorthand and 50 w.p.m. typing required)

Next Lower Classifications

- 2660 Service Representative
- 2663 Service Representative-Steno
- 2666 Service Representative-Typist
- 2674 Stenographer - Customer Services
- 2760 Credit Representative
- 2770 Credit Representative and Meter Reader
- 2353 Power Surveyor
- 2698 Telephone PBX Operator - Customer Services

Same or Higher Classifications

- 2641 Senior Service Representative II
- 2761 Senior Service Representative-Steno II
- 2765 Senior Service Representative-Typist II
- 2650 Senior Service Representative I
- 2653 Senior Service Representative-Steno I
- 2811 Senior Service Representative-Typist I
- 2782 Senior Meter Reader
- 2696 Senior Stenographer - Customer Services

2782 SENIOR METER READER

The duties of the Senior Meter Reader position, which are subject to the grievance procedure, include the following: (a) Training (office and field as assigned). (b) Access arrangements (office and field; pesticide access; Meter Reading postcard and plastic card appointments and reads). In connection with access arrangements, it is proper to have a Senior Meter Reader pull electric meters to make visual inspection for irregularities and seal the meter with a gold locking ring or other appropriate sealing devices. (c) Clerical duties as assigned and field duties as assigned for rerouting and reserialization (final decision reserved to management; Includes new account numbers and individual route inspection). (d) Reading any meter route when deemed necessary. (e) Maintain records and post standard reports. (f) Other bargaining unit work as assigned. (g) Plan, organize and staff Meter Reader work assignments as assigned. (h) Field verification of high bill inquiries and possible meter reading errors (reread; no customer contact except to explain how to read meter). (i) Type III audits (vehicle inspection).

Next Lower Classifications

*2785 Meter Reader
*2660 Service Representative
*2666 Service Representative-Typist
*2663 Service Representative-Steno

Same or Higher Classifications

2782 Senior Meter Reader
*2650 Senior Service Representative I
*2811 Senior Service Representative I-Typist
*2653 Senior Service Representative I-Steno
*2641 Senior Service Representative II
*2765 Senior Service Representative II-Typist
*2761 Senior Service Representative II-Steno
*2760 Credit Representative
*2770 Credit Representative & Meter Reader

*Must have at least two years' experience as a Meter Reader.

2760 CREDIT REPRESENTATIVE
2770 CREDIT REPRESENTATIVE AND METER READER

Next Lower Classifications

2660 Service Representative
2663 Service Representative-Steno
2666 Service Representative-Typist
2674 Stenographer
2785 Meter Reader

Same or Higher Classifications

2641 Senior Service Representative II
2761 Senior Service Representative-Steno II
2765 Senior Service Representative-Typist II
2650 Senior Service Representative-I
2653 Senior Service Representative-Steno I
2811 Senior Service Representative-Typist I
2696 Senior Stenographer - Customer Services
2782 Senior Meter Reader
2760 Credit Representative
2770 Credit Representative and Meter Reader
2353 Power Surveyor

Exhibit A

- *2660 SERVICE REPRESENTATIVE
- *2663 SERVICE REPRESENTATIVE-STENO (80 w.p.m. shorthand and 50 w.p.m. typing required)
- *2666 SERVICE REPRESENTATIVE-TYPIST (55 w.p.m. typing required)
- 2674 STENOGRAPHER (80 w.p.m. shorthand and 50 w.p.m. typing required)
- 2698 TELEPHONE PBX OPERATOR

Next Lower Classifications

Same or Higher Classifications

- **2675 Utility Clerk - Customer Services
- 2688 Utility Stenographer - Customer Services
- 2687 Utility Telephone PBX Operator -
Customer Services
- 2690 Utility Typist - Customer Services
- 2785 Meter Reader
- 2844 Stenographer C - Customer Services -
(Incumbent Only)
- 2863 Typist A - Customer Services -
(Incumbent Only)
- 2823 Telephone PBX Operator B - Customer Services
(Incumbent Only)
- **2679 Utility Clerk-Steno- Customer Services
- **2683 Utility Clerk-Typist - Customer Services
- 2731 Word Processing Operator - Customer Services

- 2641 Senior Service Representative II
- 2761 Senior Service Representative-Steno II
- 2765 Senior Service Representative-Typist II
- 2650 Senior Service Representative I
- 2653 Senior Service Representative-Steno I
- 2811 Senior Service Representative-Typist I
- 2696 Senior Stenographer - Customer Services
- 2674 Stenographer - Customer Services
- 2698 Telephone PBX Operator - Customer Services
- 2782 Senior Meter Reader
- 2660 Service Representative
- 2663 Service Representative-Steno
- 2666 Service Representative-Typist
- 2760 Credit Representative
- 2770 Credit Representative and Meter Reader
- 2353 Power Surveyor

*Successful completion of clerical test battery required. (See page 39 for requirements.)
Employees who have previously held the position of Customer Services Clerk are considered to have met the test requirements for entering the classification of Service Representative (L.A. 81-8).

**Includes employees at Clerk D rate of pay as per 1980 General Negotiations.

2785 METER READER

A Meter Reader is an employee assigned a route of meter locations. Each meter location is visited, the meter number checked and meter dials read and recorded. Any unusual or abnormal conditions observed are reported. Completed work is submitted at the office and other related work is performed as assigned. The following conditions are to be observed when assigning other related work: (a) Training is provided. (b) Meter Readers can safely perform their job duties. (c) Meter Readers will not be routinely assigned work which falls within the job description of another classification, and when additional work is assigned, route sizes are taken into account. (d) It is part of a Meter Reader's job to return to accounts missed by such Meter Reader. (e) If Union believes that the additional "other related work" merits an inequity adjustment to the Meter Reader wage rate, Company agrees to negotiate on an interim basis.

BEGINNER'S CLASSIFICATION.

- 2675 UTILITY CLERK - CUSTOMER SERVICES
- 2679 UTILITY CLERK STENO - CUSTOMER SERVICES
- 2683 UTILITY CLERK-TYPIST - CUSTOMER SERVICES
- 2687 UTILITY TELEPHONE PBX OPERATOR - CUSTOMER SERVICES
- 2690 UTILITY TYPIST - CUSTOMER SERVICES
- 2785 METER READER
- 2688 UTILITY STENOGRAPHER - CUSTOMER SERVICES
- 2731 WORD PROCESSING OPERATOR - CUSTOMER SERVICES

See also Note 5(a), Page 36.

BEGINNER'S CLASSIFICATIONS.

PHYSICAL JOBS TO WHICH CLERICAL EMPLOYEES
IN THE CUSTOMER SERVICES LINE OF PROGRESSION ARE VALID
PRE-BIDDERS UNDER SECTION 205.7 OF THE PHYSICAL AGREEMENT

CUSTOMER SERVICES DEPARTMENT

2353 POWER SURVEYOR

An employee who surveys customer's connected electric load and uses and records the data relating thereto for the purpose of analyzing and applying the proper rate schedules; checks and sketches customer's wiring; locates and reports rate and rule deviations, metering irregularities, low voltage, overloads or other abnormal conditions; may be required to survey gas installations; is required to discuss rates and use with customers.

Next Lower Classification

- 2785 Meter Reader
- 2660 Service Representative
- 2663 Service Representative-Steno
- 2666 Service Representative-Typist
- 2782 Senior Meter Reader

Same or Higher Classifications

- 2350 Head Power Surveyor
- 2353 Power Surveyor
- 2641 Senior Service Representative II
- 2761 Senior Service Representative-Steno II
- 2765 Senior Service Representative-Typist II
- 2650 Senior Service Representative I
- 2653 Senior Service Representative-Steno I
- 2811 Senior Service Representative-Typist I
- 2760 Credit Representative
- 2770 Credit Representative and Meter Reader

OPERATING LINES OF PROGRESSION

The following tables are for use in filling vacancies in the following functions:

Division Electric Superintendent's Office, Engineering, District and Local Office Operations as well as specialty Departments such as Underground, Operating, Hydro, Overhead, and Water;

Division Gas Superintendent's Office, Engineering, District and Local Office Operations as well as specialty departments such as Transmission and Regulation, Service and Distribution;

Division General Services, Building, Land, Transportation, and Materials (including General Office Garage and Materials Section within San Francisco Division);

Materials Distribution Department including the office, shop and warehouse sections, and the Decoto Pipe Yard and Plant.

Pipeline Operations Department, including the field office operations and chart office units;

Design Drafting Department, including such general functions as Records, Drawing Control, Index Files, Vault, Microfilm, Varitype, MTST and Administrative; and

Reprographics Section of Engineering Services Department, including production and office units.

Physical jobs to which Clerical Employees are valid pre-bidders under Section 18.4 of the Clerical Agreement and Section 205.7 of the Physical Agreement.

The tables should be used in connection with Section 18.8 of the Clerical Agreement dated July 1, 1953, as amended.

To use these tables, find the vacant classification. Below the vacant classification in the left-hand column are listed the next lower classifications. Below the vacant classification in the right-hand column are listed classifications which are the same as, or higher than, the vacant classification. The classifications listed as next lower, the same as, or higher than, the vacant classification are followed by a hyphen and a label which describes the general function of the clerical classifications which are so considered.

Example 1: If a vacancy exists in a Senior Operating Clerk I classification in the department, consideration under subsection 18.8(b) and 18.8(c) of the agreement in order of employment date shall be given to employees classified as Operating Clerk, the equivalent, or higher in the Operating Line of Progression.

Temporary Assignments

Temporary upgrades shall take place within the department and headquarters in which the temporary vacancy exists provided there is a next lower classification to the vacant classification in such department and headquarters. Temporary upgrades into classifications where there is no next lower classification to the vacancy within the department and headquarters shall be made in accordance with the lines of progression.

Example 2: If a temporary vacancy exists in a Senior Operating Clerk I classification, consideration in order of employment date shall be given to employees classified as Operating Clerk in the office department and headquarters.

The transfer rights of employees of the Vice President and Comptroller's Organization and the General Office Operating Clerical (including the Design-Drafting Clerical Unit, Reprographics Clerical Unit, and General Office Building Department) have been expanded to provide Subsection 18.5(b)(1) rights between these groups, effective 1-31-80.

OPERATING LINES OF PROGRESSION

- 2723 SENIOR OPERATING CLERK II - ELECTRIC AND STEAM
- 2726 SENIOR OPERATING CLERK II - COMBINATION
- 2643 SENIOR OPERATING CLERK II - GAS, P.L.O.
- 2644 SENIOR OPERATING CLERK II - GENERAL SERVICES, DESIGN DRAFTING, G.O. BUILDING DEPARTMENT, MATERIALS DISTRIBUTION DEPARTMENT, REPROGRAPHICS
- 2645 SENIOR OPERATING CLERK-STENO II (80 w.p.m. shorthand, 50 w.p.m. typing required)
- 2646 SENIOR OPERATING CLERK-TYPIST II (55 w.p.m. typing required)

Next Lower Classifications

- 2789 Senior Operating Clerk I - Electric and Steam
- 2793 Senior Operating Clerk I - Combination
- 2651 Senior Operating Clerk I - Gas, P.L.O.
- 2652 Senior Operating Clerk I - General Services, Design Drafting, G.O. Building Department, Materials Distribution Department, Reprographics
- 2859 Senior Operating Clerk I-Truck Dispatcher (San Francisco Division Only)
- 2654 Senior Operating Clerk-Steno I
- 2655 Senior Operating Clerk-Typist I
- *0250 Foreman's Clerk (2723 Sr Op Clk II - Electric and Steam; 2726 Sr Op Clk II-Combination; 2645 Sr Op Clk-Steno II; 2646 Sr Op Clk-Typist II)
- *0247 Field Clerk - Water (2723 Sr Op Clk II - Electric and Steam; 2726 Sr Op Clk II-Combination; 2645 Sr Op Clk-Steno II; 2646 Sr Op Clk-Typist II)
- *0254 Utility Foreman's Clerk (2723 Sr Op Clk II-Electric and Steam; 2726 Sr Op Clk II-Combination; 2645 Sr Op Clk-Steno II; 2646 Sr Op Clk-Typist)
- 4906 Reprographics Job Coordinator

Same or Higher Classifications

- 2723 Senior Operating Clerk II - Electric and Steam
- 2726 Senior Operating Clerk II - Combination
- 2643 Senior Operating Clerk II - Gas, P.L.O.
- 2644 Senior Operating Clerk II - General Services, Design Drafting, G.O. Building Department, Materials Distribution Department, Reprographics
- 2645 Senior Operating Clerk-Steno II
- 2646 Senior Operating Clerk-Typist II
- 0243 Senior Field Clerk - G.C.
- 0263 Senior Hydro Clerk
- 0290 Senior Plant Clerk
- 0310 Senior Shop Clerk - G.C.
- *0253 Foreman's Clerk (2723 Sr Op Clk II - Electric and Steam; 2726 Sr Op Clk II-Combination; 2645 Sr Op Clk-Steno II; 2646 Sr Op Clk-Typist II)

*Only prebids to those classifications listed in parentheses will be considered under Section 18.4.

- 2789 SENIOR OPERATING CLERK I - ELECTRIC AND STEAM
- 2793 SENIOR OPERATING CLERK I - COMBINATION
- 2651 SENIOR OPERATING CLERK I - GAS, P.L.O.
- 2652 SENIOR OPERATING CLERK I - GENERAL SERVICES, DESIGN DRAFTING, G.O. BUILDING DEPARTMENT, MATERIALS DISTRIBUTION DEPARTMENT, REPROGRAPHICS
- 2654 SENIOR OPERATING CLERK-STENO I (80 w.p.m. shorthand and 50 w.p.m. typing required)
- 2655 SENIOR OPERATING CLERK-TYPIST I (55 w.p.m. typing required)
- 2696 SENIOR STENOGRAPHER (80 w.p.m. shorthand and 50 w.p.m. typing required)

Next Lower Classification

- 2662 Operating Clerk
- 2664 Operating Clerk-Steno
- 2667 Operating Clerk-Typist
- 2674 Stenographer
- 2698 Telephone PBX Operator
- *0252 Assistant Foreman's Clerk (2789 Sr Op Clk I-Electric and Steam; 2793 Sr Op Clk I-Combination; 2654 Sr Op Clk-Steno I, 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- *0240 Field Clerk (2651 Sr Op Clk I-Gas; 2793 Sr Op Clk I-Combination, 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- *0277 Parts Clerk (2652 Sr Op Clk I-General Services, Design Drafting, G.O. Building Department, Materials Distribution Department, 2793 Sr Op Clk I-Combination; 2654 Sr Op Clk-Steno I; 2655 Sr. Op. Clk-Typist I, 2696, Sr. Steno)

Same or Higher Classification

- 2723 Senior Operating Clerk II - Electric and Steam
- 2726 Senior Operating Clerk II - Combination
- 2643 Senior Operating Clerk II - Gas, P.L.O.
- 2644 Senior Operating Clerk II - General Services, Design Drafting, G.O. Building Department, Materials Distribution Department, Reprographics
- 2645 Senior Operating Clerk-Steno II
- 2646 Senior Operating Clerk-Typist II
- 2789 Senior Operating Clerk I - Electric and Steam
- 2793 Senior Operating Clerk I - Combination
- 2651 Senior Operating Clerk I - Gas, P.L.O.
- 2652 Senior Operating Clerk I - General Services, Design Drafting, G.O. Building Department, Materials Distribution Department, Reprographics
- 2859 Senior Operating Clerk I - Truck Dispatcher (San Francisco Division Only)
- 2654 Senior Operating Clerk-Steno I
- 2655 Senior Operating Clerk-Typist I
- 2696 Senior Stenographer
- *0250 Foreman's Clerk (2789 Sr Op Clk I - Electric & and Steam; 2793 Sr Op Clk I - Combination;
- *0253 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- *0254 Utility Foreman's Clerk (2789 Sr Op Clk I - Electric and Steam; 2793 Sr Op Clk I - Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- *0247 Field Clerk-Water (2789 Sr Op Clk I - Electric and Steam; 2793 Sr Op Clk I - Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr. Steno)

(Continued on next page)

Same or Higher Classification (continued)

- 0243 Senior Field Clerk - (G.C.)
- 0246 First Field Clerk - (G.C.)
- *0290 Senior Plant Clerk (2789 Sr Op Clk I - Electric and Steam; 2793 Sr Op Clk I - Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- *0293 First Plant Clerk (2789 Sr Op Clk I - Electric and Steam; 2793 Sr Op Clk I - Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- *0263 Senior Hydro Clerk (2789 Sr Op Clk I - Electric and Steam; 2793 Sr Op Clk I - Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist; 2696 Sr Steno)
- *0264 First Hydro Clerk (2789 Sr Op Clk I - Electric and Steam; 2793 Sr Op Clk I - Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist; 2696 Sr Steno)
- *0310 Senior Shop Clerk - G.C. (2652 Sr Op Clk I - General Services, Design Drafting, General Office Building, Materials Distribution Department; 2793 Sr Op Clk I-Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- *0313 First Shop Clerk - G.C. (2652 Sr Op Clk I - General Services, Design Drafting, General Office Building Department; Materials Distribution Department; 2793 Sr Op Clk I - Combination; 2654 Sr Op Clk-Steno I; 2655 Sr Op Clk-Typist I; 2696 Sr Steno)
- 4906 Reprographics Job Coordinator

*Only prebids to those classifications listed in parentheses will be considered under Section 18.4.

**2859 SENIOR OPERATING CLERK I (TRUCK DISPATCHER)
(SAN FRANCISCO DIVISION ONLY)**

Next Lower Classifications

**0462 Heavy Truck Driver
0416 Truck Driver**

Same or Higher Classifications

**2723 Senior Operating Clerk II - Electric & Steam
2726 Senior Operating Clerk II - Combination
2643 Senior Operating Clerk II - Gas, P.L.O.
2644 Senior Operating Clerk II - General Services,
Design Drafting, G.O. Building Department,
Materials Distribution Department, Reprographics
2645 Senior Operating Clerk-Steno II
2646 Senior Operating Clerk-Typist II
2789 Senior Operating Clerk I - Electric & Steam
2793 Senior Operating Clerk I - Combination
2651 Senior Operating Clerk I - Gas, P.L.O.
2652 Senior Operating Clerk I - General Services,
Design Drafting Department, G.O. Building
Department, Materials Distribution Department,
Reprographics
2654 Senior Operating Clerk-Steno I
2655 Senior Operating Clerk-Typist I
2696 Senior Stenographer**

2662 OPERATING CLERK
 2664 OPERATING CLERK-STENO (80 w.p.m. shorthand and 50 w.p.m. typing required)
 2667 OPERATING CLERK-TYPIST (55 w.p.m. typing required)
 2674 STENOGRAPHER (80 w.p.m. shorthand and 50 w.p.m. typing required)
 2698 TELEPHONE PBX OPERATOR - OPERATING

Next Lower Classifications

* 2676 Utility Clerk - Operating
 * 2680 Utility Clerk-Steno - Operating
 * 2684 Utility Clerk-Typist - Operating
 2688 Utility Steno - Operating
 2690 Utility Typist
 2687 Utility Telephone PBX Operator - Operating
 2823 Telephone PBX Operator - Operating
 2844 Steno C - Operating
 2863 Typist A - Operating
 2732 Word Processing Operator - Operating

Same or Higher Classifications

2723 Senior Operating Clerk II - Electric and Steam
 2726 Senior Operating Clerk II - Combination
 2643 Senior Operating Clerk II - Gas, P.L.O.
 2644 Senior Operating Clerk II - General Services,
 Design Drafting, G.O. Building Department,
 Materials Distribution Department, Reprographics
 2645 Senior Operating Clerk-Steno II
 2646 Senior Operating Clerk-Typist II
 2651 Senior Operating Clerk I - Gas, P.L.O.
 2652 Senior Operating Clerk I - General Services,
 Design Drafting, G.O. Building Dept., Materials
 Distribution Dept., Reprographics
 2654 Senior Operating Clerk-Steno I
 2655 Senior Operating Clerk-Typist I
 2789 Senior Operating Clerk I - Electric and Steam
 2793 Senior Operating Clerk I - Combination
 2662 Operating Clerk
 2664 Operating Clerk-Steno
 2667 Operating Clerk-Typist
 2696 Senior Steno - Operating
 2674 Steno - Operating
 2698 Telephone PBX Operator - Operating
 0250 Foreman's Clerk
 0253 Foreman's Clerk
 0254 Utility Foreman's Clerk
 0252 Assistant Foreman's Clerk
 0247 Field Clerk - Water
 0240 Field Clerk - Gas
 0277 Parts Clerk
 0243 Senior Field Clerk (G.C.)
 0246 First Field Clerk (G.C.)
 4906 Reprographics Job Coordinator

(Continued on next page)

Same or Higher Classifications (continued)

0263 Senior Hydro Clerk
0264 First Hydro Clerk
0265 Routine Hydro Clerk
0290 Senior Plant Clerk
0293 First Plant Clerk
0294 Routine Plant Clerk
0310 Senior Shop Clerk (G.C.)
0313 First Shop Clerk (G.C.)
0314 Routine Shop Clerk (G.C.)
0275 Partsman (G.C.)

*Includes employees at Clerk D rate of pay as per 1980 General Negotiations.

2676 UTILITY CLERK - OPERATING
2680 UTILITY CLERK-STENO - OPERATING
2684 UTILITY CLERK-TYPIST - OPERATING
2688 UTILITY STENOGRAPHER - OPERATING
2687 UTILITY TELEPHONE PBX OPERATOR - OPERATING
2690 UTILITY TYPIST - OPERATING
2732 WORD PROCESSING OPERATOR - OPERATING

See also Note 5(a), Page 36.

BEGINNER'S CLASSIFICATIONS

PIPE LINE OPERATIONS DEPARTMENT

GAS CHART OFFICE

GAS CHART OFFICE

2709 SENIOR GAS ACCOUNTING CLERK II

Next Lower Classification

2708 Senior Gas Accounting Clerk I

2708 SENIOR GAS ACCOUNTING CLERK I

Next Lower Classification

2707 Gas Accounting Clerk

2707 GAS ACCOUNTING CLERK

Next Lower Classification

2706 Gas Chart Calculator

2706 GAS CHART CALCULATOR

BEGINNER'S CLASSIFICATION

Same or Higher Classification

2709 Senior Gas Accounting Clerk II

Same or Higher Classifications

2709 Senior Gas Accounting Clerk II

2708 Senior Gas Accounting Clerk I

Same or Higher Classifications

2709 Senior Gas Accounting Clerk II

2708 Senior Gas Accounting Clerk I

2707 Gas Accounting Clerk

GENERAL OFFICE ENGINEERING SERVICES DEPARTMENT

REPROGRAPHICS SECTION

PRODUCTION UNIT

7110 COMMERCIAL PHOTOGRAPHER (LEAD JOB)*

Responsible for training, performing lead functions, and the performance of all duties of the Commercial Photographer and related clerical duties.

Next Lower Classification

7004 Reprographics Operator

Same or Higher Classifications

7110 Commercial Photographer
7003 Senior Reprographics Operator

7003 SENIOR REPROGRAPHICS OPERATOR (LEAD JOB)*

Responsible for training, performing lead functions, and the performance of all duties of a Reprographics Operator and related clerical duties.

Next Lower Classification

7004 Reprographics Operator A*

Same or Higher Classifications

7110 Commercial Photographer
7003 Senior Reprographics Operator

7004 REPROGRAPHICS OPERATOR A**

Next Lower Classification

7005 Reprographics Operator B

Same or Higher Classifications

7110 Commercial Photographer
7003 Senior Reprographics Operator
7004 Reprographics Operator A

*With training and/or previous experience.

**Progression to Reprographics Operator A is automatic when qualifications have been met.

7005 REPROGRAPHICS OPERATOR B

BEGINNER'S CLASSIFICATION

Requires passing Guilford-Zimmerman Mechanical Knowledge Test with at least 17 points and the Personnel Research Institute Name Comparison Test with at least 70 points. Employees will be allowed two opportunities to take the Guilford-Zimmerman Mechanical Knowledge Test with a three-month minimum interim between tests if an employee fails the first test (L.A. 84-124).

(Continued on next page)

REPROGRAPHICS SECTION (Continued)

7005 REPROGRAPHICS OPERATOR B (continued)

A transfer application from a Clerical employee in the Reprographics Section will be given priority "1" status under the job bidding system when transferring to a Reprographics Operator B. Priority "1" transfer applications receive preference over all other transfers and are treated as a bid under the provisions of Subsections 18.8(a) or (b), as appropriate.

[ADMINISTRATION UNIT]

4906 REPROGRAPHICS JOB COORDINATOR

Next Lower Classification

2662 Operating Clerk
7110 Commercial Photographer
7003 Senior Reprographics Operator

Same or Higher Classification

4906 Reprographics Job Coordinator

See pages 12 and 13 for Operating and Utility Clerks in the Reprographics section.

PHYSICAL JOBS TO WHICH CLERICAL EMPLOYEES
IN THE OPERATING LINE OF PROGRESSION
ARE VALID PRE-BIDDERS UNDER SECTION 205.7 OF THE PHYSICAL AGREEMENT

DIVISION ELECTRIC DEPARTMENT OFFICE

0254 UTILITY FOREMAN'S CLERK

Job duties vary by headquarters: bidding rights same as Foreman's Clerk.

0253 FOREMAN'S CLERK - If directing the work of more than two Assistant Foreman's Clerks

(Continued on next page)

0250 FOREMAN'S CLERK

An employee whose background and experience are such that he has a comprehensive knowledge of the operation and procedures of a General Foreman's or Assistant Supervisor's office and is engaged in performing clerical work and assisting in the administrative work of such office. This work includes such duties as coordinating various functions to facilitate the completion of jobs, assigning jobs to crews, receiving and dispatching customers' complaints or switching orders, preparing reports, processing time cards, work orders and GM's for the crews or for accounting purposes, and maintaining office files and records. May direct the work of one or two Assistant Foreman's Clerks.

Next Lower Classifications

0252 Assistant Foreman's Clerk
0458 Field Clerk - Electric T&D
2662 Operating Clerk - Electric Department
and Combination
2664 Operating Clerk-Steno Electric Department
and Combination
2667 Operating Clerk-Typist Electric Department
and Combination

Same or Higher Classifications

0243 Senior Field Clerk (G.C.)
0246 First Field Clerk (G.C.)
0250 Foreman's Clerk
0253 Foreman's Clerk
0254 Utility Foreman's Clerk
0310 Senior Shop Clerk (G.C.)
0313 First Shop Clerk (G.C.)
1750 Senior Service Operator (Incumbent Only)
2723 Senior Operating Clerk II - Electric Department
2726 Senior Operating Clerk II - Combination
2645 Senior Operating Clerk-Steno II - Electric
Department and Combination
2646 Senior Operating-Typist II Electric Department
and Combination
2789 Senior Operating Clerk I Electric Department
2793 Senior Operating Clerk I Combination
2654 Senior Operating ClerkSteno I Electric
Department and Combination
2655 Senior Operating Clerk-Typist I Electric
Department and Combination

0252 ASSISTANT FOREMAN'S CLERK

An employee in a General Foreman's or Assistant Supervisor's office who assists the Foreman's Clerk or Senior Clerk by performing clerical work requiring a basic knowledge of Electric Department office procedures and accounting principles. This work includes such duties as writing requisitions for work orders or GM's, processing time cards, work orders and GM's for the crews or for accounting purposes, and maintaining office files and records. May receive and dispatch customers' complaints.

(Continued on next page)

0252 ASSISTANT FOREMAN'S CLERK (continued)

Next Lower Classifications

- *2676 Utility Clerk - Operating, Electric
Department and Combination
- *2680 Utility Clerk-Steno - Operating, Electric
Department and Combination
- *2684 Utility Clerk-Typist - Electric Department
and Combination
- **2732 Word Processing Operator - Operating

Same or Higher Classifications

- 0456 T & D Driver
- 0458 Field Clerk - Electric T&D
- 1750 Senior Service Operator
- 0243 Senior Field Clerk (G.C.)
- 0245 Routine Field Clerk (G.C.)
- 0246 First Field Clerk (G.C.)
- 0250 Foreman's Clerk
- 0253 Foreman's Clerk
- 0254 Utility Foreman's Clerk
- 0252 Assistant Foreman's Clerk
- 0310 Senior Shop Clerk (G.C.)
- 0313 First Shop Clerk (G.C.)
- 0314 Routine Shop Clerk (G.C.)
- 2723 Senior Operating Clerk II - Electric Department
- 2726 Senior Operating Clerk II - Combination
- 2645 Senior Operating Clerk-Steno II - Electric
Department and Combination
- 2646 Senior Operating Clerk-Typist II - Electric
Department and Combination
- 2789 Senior Operating Clerk I - Electric Department
- 2793 Senior Operating Clerk I - Combination
- 2654 Senior Operating Clerk-Steno I - Electric
Department and Combination
- 2655 Senior Operating Clerk-Typist I - Electric
Department and Combination
- 2662 Operating Clerk - Electric Department and
Combination
- 2664 Operating Clerk-Steno - Electric Department
and Combination
- 2667 Operating Clerk-Typist - Electric Department
and Combination

*Includes employees at Clerk D rate of pay as per 1980 General Negotiations.

**The 30-month wage step of Word Processing Operator will be considered as top rate of pay when bidding to Assistant Foreman's Clerk.

(Continued on next page)

0252 ASSISTANT FOREMAN'S CLERK (continued)

Notes: The starting rate for an employee who is a successful bidder on an Assistant Foreman's Clerk vacancy and who bids from T&D Driver and who is at the top rate of the T&D Driver classification, shall be the top rate of Assistant Foreman's Clerk. If he is not at the top rate of T&D Driver, he shall be placed at the 18-month wage step, and time worked in the T&D Driver classification shall be credited as time worked in the Assistant Foreman's Clerk Classification.

Employees in Foreman's Clerk or Assistant Foreman's Clerk classifications shall be considered as next lower to Senior Operating Clerk II or Senior Operating Clerk I vacancies, respectively, in the Electric Department as indicated in the appropriate Division Clerical Lines of Progression.

DIVISION ELECTRIC DEPARTMENT
CLERICAL-HYDRO

0263 SENIOR HYDRO CLERK

An employee who has the qualifications of a First Hydro Clerk, performs clerical work and assists in the administrative work of the Hydro Supervisor's office and is the lead clerk in directing the work of other Hydro Clerks. When qualified, may be required to drive light Company vehicles.

Next Lower Classifications

0247 Field Clerk - Water
0264 First Hydro Clerk
2723 Senior Operating Clerk II - Electric
Department
2726 Senior Operating Clerk II - Combination
2645 Senior Operating Clerk-Steno II - Electric
Department and Combination
2646 Senior Operating Clerk-Typist II - Electric
Department and Combination

Same or Higher Classifications

0243 Senior Field Clerk (G.C.)
0263 Senior Hydro Clerk
0310 Senior Shop Clerk (G.C.)

0264 FIRST HYDRO CLERK

An employee, under general supervision, whose background and experience are such that he has a comprehensive knowledge of the operation and procedures of the Hydro Department and is engaged in performing clerical work and assisting in the administrative work of the Hydro Supervisor's office. This work encompasses such duties as coordinating various functions to facilitate completion of jobs, including associated clerical duties in the field, assigning jobs to crews, ordering materials, preparing reports, processing time cards, work orders and GM's for the crews or for accounting purposes and maintaining office files and records. May supervise details of boardinghouse operations. Must have the clerical and typing skills required of a *Routine Hydro Clerk and may be required to take dictation. When qualified, may be required to drive light Company vehicles.

Next Lower Classifications

- *0265 Routine Hydro Clerk
- 2662 Operating Clerk - Electric Department and Combination
- 2664 Operating Clerk-Steno - Electric Department and Combination
- 2667 Operating Clerk-Typist - Electric Department and Combination

Same or Higher Classifications

- 0243 Senior Field Clerk (G.C.)
- 0246 First Field Clerk (G.C.)
- 0247 Field Clerk - Water
- 0263 Senior Hydro Clerk
- 0264 First Hydro Clerk
- 0310 Senior Shop Clerk (G.C.)
- 0313 First Shop Clerk (G.C.)
- 2723 Senior Operating Clerk II - Electric Department
- 2726 Senior Operating Clerk II - Combination
- 2645 Senior Operating Clerk-Steno II - Electric Department and Combination
- 2646 Senior Operating Clerk-Typist II - Electric Department and Combination
- 2789 Senior Operating Clerk I - Electric Department
- 2793 Senior Operating Clerk I - Combination
- 2654 Senior Operating Clerk-Steno I - Electric Department and Combination
- 2655 Senior Operating Clerk-Typist I - Electric Department and Combination

***0265 ROUTINE HYDRO CLERK**

An employee who performs routine clerical work requiring a basic knowledge of established Hydro Department office procedures and elementary accounting principles; may operate PBX board. Must have a high school education or its equivalent and be able to type with reasonable speed and accuracy (35 Words Per Minute); may be required to learn shorthand prior to promotion to First Hydro Clerk. When qualified, may be required to drive light Company vehicles.

BEGINNER'S CLASSIFICATION.

GAS DEPARTMENT

0240 FIELD CLERK

An employee who performs the field and office paper work for gas service and distribution crews, including the handling of time cards, requisitions, work orders, service tags, sketches, accident reports, etc.

Next Lower Classifications

0419 Truck Driver
0427 Light Truck Driver
0930 Helper (Steam Heat & Gas T&D)
2089 Assistant Gas Repairman
**2676 Utility Clerk - Operating
**2680 Utility Clerk-Steno - Operating
**2684 Utility Clerk-Typist - Operating
2732 Word Processing Operator - Operating

Same or Higher Classifications

0240 Field Clerk (Gas)
0243 Senior Field Clerk (G.C.)
0245 Routine Field Clerk (G.C.)
0246 First Field Clerk (G.C.)
0465 Heavy Truck Driver (Gas)
0524 Fieldman
0560 Fitter (0563 Unassigned Fitter)
0561 Apprentice Fitter
0562 Fitter-Arc
0640 Light Crew Foreman (Welder)
0641 Light Crew Foreman
0643 Light Crew Foreman (Manhole and Duct)
0647 Subforeman (Steam Heat)
1150 Steam Mainman
1245 Corrosion Mechanic (On 6/30/66)
1300 Gas Mechanic
1301 Gas Mechanic (G.C.)
1360 Manhole Mechanic
*1365 Measurement and Control Mechanic
1645 Equipment Operator
1650 Heavy Equipment Operator
2087 Gas Repairman
2250 Steam Serviceman
2723 Sr. Operating Clerk II - Electric Department
2726 Sr. Operating Clerk II - Combination
2643 Sr. Operating Clerk II - Gas, P.L.O.
2644 Sr. Operating Clerk II - General Services,
Design Drafting, G.O. Building Department,
Materials Distribution Department

(Continued on next page)

Same or Higher Classifications (continued)

- 2645 Sr. Operating Clerk-Steno II - Electric, Gas, P.L.O.,
Combination, General Services, Design Drafting, G.O.
Building Department, Materials Distribution Department
- 2646 Sr. Operating Clerk-Typist II - Electric, Gas, P.L.O.
Combination, General Services, Design Drafting, G.O.
Building Department, Materials Distribution Department
- 2789 Sr. Operating Clerk I - Electric Department
- 2793 Sr. Operating Clerk I - Combination
- 2651 Sr. Operating Clerk I - Gas, P.L.O.
- 2652 Sr. Operating Clerk I - General Services,
Design Drafting, G.O. Building Department,
Materials Distribution Department
- 2654 Sr. Operating Clerk-Steno I - Electric,
Combination, Gas, P.L.O., General Services,
Design Drafting, G.O. Building Department,
Materials Distribution Department
- 2655 Sr. Operating Clerk-Typist I - Electric,
Combination, Gas, P.L.O., General Services,
Design Drafting, G.O. Building Department,
Materials Distribution Department
- 2662 Operating Clerk
- 2664 Operating Clerk-Steno
- 2667 Operating Clerk-Typist

*Applicable only to employees who were classified as Gas Mechanic on June 30, 1966.

**Includes employees at Clerk D rate of pay as per 1980 General Negotiations.

WATER DEPARTMENT

0247 FIELD CLERK

An employee whose background and experience is such that he has a comprehensive knowledge of the operation and procedures of a general foreman's or foreman's office in the Water Department and who performs the clerical work and assists in the administrative work of such office. This work includes such duties as coordinating various functions to facilitate the completion of jobs, assigning jobs to crews, receiving and dispatching customer's complaints, preparing reports, processing time cards, work orders, and GM's for the crews or for accounting purposes and maintaining office files and records. His duties may require that he work in the office, in a camp, or in the field.

Next Lower Classifications

0265 Routine Hydro Clerk
2662 Operating Clerk -
Electric Department
and Combination
2664 Operating Clerk-Steno - Electric
Department and Combination
2667 Operating Clerk-Typist - Electric
Department and Combination

Same or Higher Classifications

0243 Senior Field Clerk (G.C.)
0245 Routine Field Clerk (G.C.)
0246 First Field Clerk (G.C.)
0263 Senior Hydro Clerk
0264 First Hydro Clerk
0310 Senior Shop Clerk (G.C.)
0313 First Shop Clerk (G.C.)
2723 Senior Operating Clerk II - Electric Department
2726 Senior Operating Clerk II - Combination
2645 Senior Operating Clerk-Steno II - Electric Department
and Combination
2646 Senior Operating Clerk-Typist II - Electric Department
and Combination
2789 Senior Operating Clerk I - Electric Department
2793 Senior Operating Clerk I - Combination
2654 Senior Operating Clerk-Steno I - Electric Department
and Combination
2655 Senior Operating Clerk-Typist I - Electric Department
and Combination

STEAM GENERATION AND NUCLEAR PLANT OPERATIONS DEPARTMENTS

0290 SENIOR PLANT CLERK

An employee who has the qualifications of a First Plant Clerk performs clerical work and is the lead clerk in a plant office directing the work of the other Plant Clerks.

Next Lower Classifications

0293 First Plant Clerk
2723 Sr. Operating Clerk II - Electric
Department
2645 Sr. Operating Clerk-Steno II - Electric
Department
2646 Sr. Operating Clerk-Typist II - Electric
Department

Same or Higher Classifications

0243 Senior Field Clerk (G.C.)
0263 Senior Hydro Clerk
0290 Senior Plant Clerk
0310 Senior Shop Clerk (G.C.)

0293 FIRST PLANT CLERK

An employee who, under general supervision, performs clerical work requiring a working knowledge of all procedures used in steam plant office work and the normal amount of judgement accompanying that knowledge. May also be required to maintain special and routine statistical records of operation and maintenance and to make computation for the preparation of reports. May be required to type accurately with reasonable speed.

Next Lower Classifications

0294 Routine Plant Clerk
2662 Operating Clerk - Electric Department
2664 Operating Clerk-Steno - Electric
Department
2667 Operating Clerk-Typist - Electric
Department
0301 Control Room Assistant (DCPP)

Same or Higher Classifications

0243 Senior Field Clerk (G.C.)
0246 First Field Clerk (G.C.)
0263 Senior Hydro Clerk
0264 First Hydro Clerk
0290 Senior Plant Clerk
0293 First Plant Clerk
0310 Senior Shop Clerk (G.C.)
0313 First Shop Clerk (G.C.)
2723 Sr. Operating Clerk II - Electric Department
2726 Sr. Operating Clerk II - Combination
2645 Sr. Operating Clerk-Steno II - Electric Department
and Combination
2646 Sr. Operating Clerk-Typist II - Electric Department
and Combination
2789 Sr. Operating Clerk I - Electric Department
2793 Sr. Operating Clerk I - Combination
2654 Sr. Operating Clerk-Steno I - Electric Department
and Combination
2655 Sr. Operating Clerk-Typist I - Electric Department
and Combination

0301 CONTROL ROOM ASSISTANT (DCPP)

A shift employee in a nuclear power plant who is assigned to assist the shift foreman in the performance of his administrative duties and who performs clerical work on shift. Is responsible to the plant office supervisor for the quality and quantity of the work performed. Performs such duties as verifying and preparing time cards for the foreman's signature, making and receiving calls relating to personnel and other matters for the shift foreman, maintaining logs, preparing summaries, assembling reports, preparing permits, and similar duties. Is responsible for maintaining supply of and preparation of food for required meals. Must be familiar with Company's accounting and record-keeping procedures, and shall be able to use a typewriter with moderate skill (25 words per minute net).

Next Lower Classification

*0294 Routine Plant Clerk

Same or Higher Classifications

0243 Senior Field Clerk (G.C.)
0246 First Field Clerk (G.C.)
0263 Senior Hydro Clerk
0264 First Hydro Clerk
0290 Senior Plant Clerk
0293 First Plant Clerk
0301 Control Room Assistant (DCPP)
0310 First Shop Clerk (G.C.)
0313 First Shop Clerk (G.C.)
2723 Sr. Operating Clerk II - Electric Department
2726 Sr. Operating Clerk II - Combination
2645 Sr. Operating Clerk-Steno II - Electric Department
and Combination
2646 Sr. Operating Clerk-Typist II- Electric Department
and Combination
2789 Sr. Operating Clerk I - Electric Department
2793 Sr. Operating Clerk I - Combination
2654 Sr. Operating Clerk-Steno I - Electric Department
and Combination
2655 Sr. Operating Clerk-Typist I - Electric Department
and Combination

*0294 ROUTINE PLANT CLERK

An employee who performs routine clerical work requiring a basic knowledge of established Company steam plant office procedures and elementary accounting principles; may operate PBX Board or take readings during plant tests; in training for advancement to First Plant Clerk. Must have a high school education or its equivalent and be able to type with reasonable speed and accuracy (35 words per minute); may be required to learn shorthand prior to promotion to First Plant Clerk. BEGINNER'S CLASSIFICATION.

GARAGE DEPARTMENT

0277 PARTS CLERK

An employee with a thorough knowledge of automotive parts and stores procedures, who performs without direct supervision, duties which include the purchasing, storing, issuing and requisitioning of automotive parts and tools. He may also be required to perform clerical work and assist in the administrative work of the Foreman's or General Foreman's office.

Next Lower Classifications

0880 Garageman
1210 Materialsman
2662 Operating Clerk
2664 Operating Clerk-Steno
2667 Operating Clerk-Typist

Same or Higher Classifications

0277 Parts Clerk
0730 Garage Subforeman
1254 Utility Equipment Mechanic
1255(1256) Equipment Mechanic & (Unassigned)
1258 Apprentice Equipment Mechanic
2723 Sr. Operating Clerk II - Electric Department
2726 Sr. Operating Clerk II - Combination
2643 Sr. Operating Clerk II - Gas, P.L.O.
2644 Sr. Operating Clerk II - General Services, Design Drafting, G.O. Building Department, Materials Distribution Department
2645 Sr. Operating Clerk-Steno II - Electric, Combination, Gas, P.L.O., General Services, Design Drafting, G.O. Building Department, Materials Distribution Department
2646 Sr. Operating Clerk-Typist II - Electric, Combination, Gas, P.L.O., General Services, Design Drafting, G.O. Building Department, Materials Distribution Department
2789 Sr. Operating Clerk I - Electric Department
2793 Sr. Operating Clerk I - Combination
2651 Sr. Operating Clerk I - Gas, P.L.O.
2652 Sr. Operating Clerk I - General Services, Design Drafting, G.O. Building Department, Materials Distribution Department
2654 Senior Operating Clerk-Steno I - Electric, Combination, Gas, P.L.O., General Services, Design Drafting, G.O. Building Department, Materials Distribution Department
2655 Senior Operating Clerk-Typist I - Electric, Combination, Gas, P.L.O., General Services, Design Drafting, Materials Distribution Department

ACCOUNTING AND COMPUTER OPERATIONS LINES OF PROGRESSION

The tables shown are for use in filling vacancies in the Disbursement Accounting Department, Assistant Comptroller-Processing and Control Section, Computer Operations Department, Customer Accounting Department, Plant Accounting Department, Mail Services Section of General Office Building Department, and Corporate Accounting (except Special Report and Analysis Section). They should be used in connection with Section 18.8 of the Clerical Agreement dated July 1, 1953, as amended. In addition, the transfer rights of employees of the Vice-President and Comptroller's Organization and the General Office Operating Clerical (including the Design-Drafting Clerical Unit, Reprographics Clerical Unit, and the Mail Services Section of the General Office Building Department) have been expanded to provide Subsection 18.5(b)(1) rights between these groups.

Transfer rights of employees in the Computer Operations Department and the Vice President and Comptroller's Organization have been established to provide 18.5(b)(1) rights between these groups.

To use these tables, find the vacant classification. Below the vacant classification in the left-hand column are listed the next lower classifications. Below the vacant classification in the right-hand column are listed classifications which are the same as, or higher than the vacant classification. The classifications listed as next lower, the same as, or higher than the vacant classification are followed by a hyphen and a label which describes the general function of the clerical classifications which are so considered.

Example 1: If a vacancy exists in a Senior Accounting Clerk I classification in the Payroll Section, consideration under Subsection 18.8(b) and 18.8(c) of the Agreement in order of employment date shall be given to employees classified as Accounting Clerk, the equivalent, or higher.

Temporary Assignments: Temporary upgrades shall take place within the unit in which the temporary vacancy exists provided there is a next lower classification to the vacant classification in such unit. Temporary upgrades into classifications where there is no next lower classification to the vacancy within the unit shall be made from the section, then the department, and last, the Vice President and Comptroller's Organization.

Example 2: If a temporary vacancy exists in a Senior Accounting Clerk I classification in a unit of the Vice President and Comptroller's Organization, consideration in order of employment date shall be given to employees classified as Accounting Clerk in that unit.

Transfers within Vice President and Comptroller's Organization (LA 82-4)

"An employee who has been promoted or transferred into or within the Vice President and Comptroller's Organization will not have his or her bids or applications for transfer to move laterally considered for a minimum of six months following such promotion or transfer. The foregoing shall not apply to shift changes. Employees transferring or bidding between departments in Vice President and Comptroller's and Computer Operations Department will not be bypassed pursuant to Section 18.11 of the Clerical Agreement if solely based on a lack of job knowledge and/or experience. The foregoing shall not abrogate the parties' intent to develop and implement training and testing procedures for promotional eligibility to all senior classifications in the Vice President and Comptroller's Organization. Once such training and testing procedures are negotiated and implemented, Company and Union will review the contents of this paragraph."

ACCOUNTING AND COMPUTER OPERATIONS LINES OF PROGRESSION
Accounting

- 2642 SENIOR ACCOUNTING CLERK II
- 2763 SENIOR ACCOUNTING CLERK-STENO II (80 W.P.M. Shorthand and 50 W.P.M. Typing required)
- 2767 SENIOR ACCOUNTING CLERK-TYPIST II (55 W.P.M. Typing required)

Next Lower Classifications

- 2788 Senior Accounting Clerk I
- 2797 Senior Accounting Clerk-Steno I
- 2813 Senior Accounting Clerk-Typist I
- 2878 Computer Operator I
- 2778 Computer Operator I-B
- 2808 Lead Data Entry Operator (1)
- 2696 Senior Stenographer - Accounting

Same or Higher Classifications

- 2642 Senior Accounting Clerk II
- 2763 Senior Accounting Clerk-Steno II
- 2767 Senior Accounting Clerk-Typist II
- 2879 Senior Computer Operator
- 2779 Computer Operator 1-A

- 2788 SENIOR ACCOUNTING CLERK I
- 2797 SENIOR ACCOUNTING CLERK-STENO I (80 W.P.M. Shorthand and 50 W.P.M. Typing required)
- 2813 SENIOR ACCOUNTING CLERK-TYPIST I (55 W.P.M. Typing required)
- 2696 SENIOR STENOGRAPHER (80 W.P.M. Shorthand and 50 W.P.M. Typing required)

Next Lower Classifications

- 2661 Accounting Clerk
- 2665 Accounting Clerk-Steno
- 2873 Accounting Clerk-Typist
- 2877 Computer Operator II
- 2697 Machine Operator - Accounting
- 2674 Stenographer - Accounting
- 2673 Typist - Accounting

Same or Higher Classifications

- 2642 Senior Accounting Clerk II
- 2763 Senior Accounting Clerk-Steno II
- 2767 Senior Accounting Clerk-Typist II
- 2808 Lead Data Entry Operator (1)
- 2788 Senior Accounting Clerk I
- 2797 Senior Accounting Clerk-Steno I
- 2813 Senior Accounting Clerk-Typist I
- 2879 Senior Computer Operator
- 2779 Computer Operator I-A
- 2778 Computer Operator I-B
- 2878 Computer Operator I
- 2696 Senior Steno - Accounting

(1) An employee classified as or Lead Data Entry Operator - Data Recording Section shall be considered as being in the same or next lower classification provided such employee has passed the "Clerical Test Battery." (See Page 39)

- 2661 ACCOUNTING CLERK
- 2665 ACCOUNTING CLERK-STENO (80 W.P.M. Shorthand and 50 W.P.M. Typing required)
- 2873 ACCOUNTING CLERK-TYPIST (55 W.P.M. Typing required)
- 2697 MACHINE OPERATOR
- 2674 STENOGRAPHER (80 W.P.M Shorthand and 50 W.P.M. Typing required)
- 2673 TYPIST (55 W.P.M. Typing required)

Next Lower Classifications

- *2677 Utility Clerk - Accounting
- *2681 Utility Clerk-Steno - Accounting
- *2685 Utility Clerk-Typist - Accounting
- 2875 Computer Operator III
- 2876 Computer Operator III-A
- 2688 Utility Stenographer - Accounting
- 2807 Data Entry Operator (3)
- 2690 Utility Typist - Accounting
- 2689 Utility Machine Operator - Accounting
- 2773 Mail Clerk Driver
- 2844 Stenographer C - Accounting (Incumbent Only)
- 2863 Typist A - Accounting (Incumbent Only)
- 2805 Machine Operator B (Incumbent Only)
- 2733 Word Processing Operator - Accounting

Same or Higher Classifications

- 2642 Senior Accounting Clerk II
- 2763 Senior Accounting Clerk-Steno II
- 2767 Senior Accounting Clerk-Typist II
- 2788 Senior Accounting Clerk I
- 2797 Senior Accounting Clerk-Steno I
- 2813 Senior Accounting Clerk-Typist I
- 2879 Senior Computer Operator
- 2779 Computer Operator I-A
- 2778 Computer Operator I-B
- 2878 Computer Operator I
- 2877 Computer Operator II
- 2697 Machine Operator
- 2808 Lead Data Entry Operator (1)
- 2661 Accounting Clerk
- 2665 Accounting Clerk-Steno
- 2873 Accounting Clerk-Typist
- 2696 Senior Stenographer - Accounting
- 2674 Stenographer - Accounting
- 2673 Typist - Accounting

(1) An employee classified as Data Entry Operator or Lead Data Entry Operator - Data Recording Section shall be considered as being in the same or next lower classification provided such employee has passed the "Clerical Test Battery." (See Page 39)

*Includes employees at Clerk D rate of pay as per 1980 General Negotiations.

2773 MAIL CLERK DRIVER

Next Lower Classifications

- *2677 Utility Clerk - Accounting
- *2681 Utility Clerk-Steno - Accounting
- *2685 Utility Clerk-Typist - Accounting
- 2688 Utility Steno - Accounting
- 2690 Utility Typist - Accounting
- 2807 Data Entry Operator (1)
- 2689 Utility Machine Operator
- 2875 Computer Operator III
- 2876 Computer Operator III-A
- 2844 Stenographer C - Accounting
(Incumbent Only)
- 2863 Typist A - Accounting (Incumbent Only)
- 2805 Machine Operator B (Incumbent Only)
- 2733 Word Processing Operator - Accounting

Same or Higher Classifications

- 2642 Senior Accounting Clerk II
- 2763 Senior Accounting Clerk-Steno II
- 2767 Senior Accounting Clerk-Typist II
- 2788 Senior Accounting Clerk I
- 2797 Senior Accounting Clerk-Steno I
- 2813 Senior Accounting Clerk-Typist I
- 2879 Senior Computer Operator
- 2779 Computer Operator I-A
- 2778 Computer Operator I-B
- 2878 Computer Operator I
- 2877 Computer Operator II
- 2773 Mail Clerk Driver
- 2808 Lead Data Entry Operator (1)
- 2825 Office Machine Repairman
- 2673 Typist - Accounting
- 2661 Accounting Clerk
- 2665 Accounting Clerk-Steno
- 2873 Accounting Clerk-Typist
- 2697 Machine Operator - Accounting
- 2819 Senior Office Machine Repairman

(1) An employee classified as Data Entry Operator or Lead Data Entry Operator - Data Recording Section shall be considered as being in the same or next lower classification provided such employee has passed the "Clerical Test Battery." (See Page 39)

*Includes employees at Clerk D rate of pay as per 1980 General Negotiations.

- 2677 UTILITY CLERK**
- 2681 UTILITY CLERK-STENO**
- 2685 UTILITY CLERK-TYPIST**
- 2689 UTILITY MACHINE OPERATOR**
- 2688 UTILITY STENOGRAPHER**
- 2690 UTILITY TYPIST**
- 2733 WORD PROCESSING OPERATOR - ACCOUNTING**

See also note 5(a), Page 36.

BEGINNER'S CLASSIFICATIONS

Computer Operations

2879 SENIOR COMPUTER OPERATOR

SENIOR COMPUTER OPERATOR - GENERAL OFFICE COMPUTER CENTER

Will assist in providing on-the-job training and be responsible for the operation of input/output equipment, alternate consoles and/or terminals, computer system consoles, and perform related clerical duties.

SENIOR COMPUTER OPERATOR - FAIRFIELD COMPUTER CENTER

Will assist in providing on-the-job training and be responsible for the operation of input/output equipment alternate consoles and/or terminals, computer system consoles, Tape Library management, Scheduling and Control functions, off-site storage functions, and perform related clerical duties.

Next Lower Classifications

Same or Higher Classification

| | |
|--|-------------------------------|
| 2779 Computer Operator I-A (Incumbents Only) (1) | 2879 Senior Computer Operator |
| 2878 Computer Operator I (1) | |
| 2778 Computer Operator I-B (Incumbents Only) (1) | |

24-month step of Computer Operator I (2878) is considered as top rate for bidding purposes from any of the above classifications. Computer Operator I's, I-A's and I-B's must be at top rate of pay for bidding purposes and have successfully completed the appropriate Senior Computer Operator Course to be considered qualified bidders.

(1) Upon reaching the top of the CO I classification and successfully completing the Senior Computer Operator course, an employee shall be eligible to bid into the Senior Computer Operator classification for the Section in which such employee has completed the required courses.

2878 COMPUTER OPERATOR I

Responsible for the operation of input/output equipment, alternate consoles and/or terminals, computer system consoles, and may perform related clerical duties.

Next Lower Classification

Automatic progression upon completion of six months at top rate of Computer Operator II and successful completion of Computer Operator I training course.

2877 COMPUTER OPERATOR II

Responsible for the operation of input/output equipment, alternate consoles and/or terminals and may perform related clerical duties.

Next Lower Classification

Automatic progression upon completion of six months at top rate of Computer Operator III and successful completion of Computer Operator II training course.

2875 COMPUTER OPERATOR III

Will, under direction, perform the duties to operate input/output equipment and/or terminals and may perform related clerical duties. A Computer Operator III is not required to have prior experience.

All Computer Operator III's (new hires and transfers) must successfully complete the appropriate Computer Operator in Training Course within 6 months.

BEGINNER'S CLASSIFICATION

2808 LEAD DATA ENTRY OPERATOR

Lead Data Entry Operators must be familiar with and proficient in all the work of the unit. Each Lead Operator will be expected to provide training to Data Entry Operators in all work of the unit and will batch, assign and control the work; and act as the Lead Operator in the Unit. Each Lead Operator will also be expected to coordinate his or her attendance with the Unit Supervisor under the flextime system. To be eligible for promotion to the classification, a Data Entry Operator must have a six-month performance rating of 1.10 or better.

Next Lower Classification

2807 Data Entry Operator

Same or Higher Classification

2808 Lead Data Entry Operator

2807 DATA ENTRY OPERATOR

BEGINNER'S CLASSIFICATION

Accounting and Computer Operations

2819 SENIOR OFFICE MACHINE REPAIRMAN

Senior Office Machine Repairmen will be responsible for the maintenance and repair of bill inserting machines, training Office Machine Repairmen for the second and third shifts, training of inserting machine operators, ordering machine parts, keeping of maintenance records, performing preventative maintenance, maintaining contacts with machine manufacturer's representatives, and performing other duties as assigned. (L.A. 81-23)

Next Lower Classification

2825 Office Machine Repairman

Same or Higher Classification

2819 Senior Office Machine Repairman

2825 OFFICE MACHINE REPAIRMAN

As per Letter of Agreement 81-47, successful bidders must pass the Office Machine Repairman's Qualification Test with a minimum score of 65%.

Next Lower Classifications

2788 Senior Accounting Clerk I
2797 Senior Accounting Clerk-Steno I
2813 Senior Accounting Clerk-Typist I
2661 Accounting Clerk
2665 Accounting Clerk-Steno
2873 Accounting Clerk-Typist
2878 Computer Operator I
2877 Computer Operator II
2673 Typist - Accounting

Same or Higher Classifications

2642 Senior Accounting Clerk II
2763 Senior Accounting Clerk-Steno II
2767 Senior Accounting Clerk-Typist II
2808 Lead Data Entry Operator (1)
2825 Office Machine Repairman
2779 Computer Operator I-A
2879 Senior Computer Operator
2779 Computer Operator I-A
2778 Computer Operator I-B
2819 Senior Office Machine Repairman

(1) An employee classified as Lead Data Entry Operator - Data Recording Section shall be considered as being in the same or next lower classification provided such employee has passed the "Clerical Test Battery."
(See Page 39)

FUNCTIONAL RESPONSIBILITY AND LINE OF PROGRESSION

| <u>Division</u> | <u>Division Files</u> | <u>Reproduction</u> | <u>Stationery</u> | <u>Accounting</u> | <u>Office Services</u> | <u>Mail Distribution</u> |
|-----------------|-----------------------|---------------------|-------------------|-------------------|------------------------|--------------------------|
| Coast Valleys | Operating | Operating | Operating | Operating | Operating | Operating |
| Colgate | Cust. Services | Operating | Cust. Services | Cust. Services | Cust. Services | Cust. Services |
| De Sabla | - | Operating | Operating | - | Operating | Operating |
| Drum | Cust. Services | - | - | - | - | Cust. Services |
| East Bay | Operating | Operating | Operating | - | Operating | Operating |
| Humboldt | Cust. Services | Cust. Services | - | - | - | Cust. Services |
| North Bay | Operating | Operating | Operating | Operating | Operating | Operating |
| Sacramento | Operating | Operating | Operating | Operating | Operating | - |
| San Francisco | Cust. Services | Operating | Cust. Services | - | Cust. Services | Operating |
| San Joaquin | Operating | Operating | Operating | Operating | Operating | Operating |
| San Jose | Operating | Operating | Operating | Cust. Services | - | Operating |
| Shasta | - | Operating | Operating | Operating | - | Operating |
| Stockton | Operating | Operating | Operating | - | Operating | Operating |

CLERICAL WAGE AND CLASSIFICATION AGREEMENT

Effective January 1, 1980

1.) The parties have agreed to establish a new Job Evaluation System replacing the Clerical Cross-Hatch Index System as provided for in the letter agreement dated March 8, 1974. The new System must be agreed to no later than 24 months after the effective date of this Agreement, and in the event the parties are unable to reach agreement, the issue would then be submitted to arbitration pursuant to Title 9 of the Agreement to resolve the dispute. The arbitrable issue will be restricted to the adoption of one of the parties' Job Evaluation Systems as submitted to the arbitrator with the understanding that Company would not submit the Clerical Cross-Hatch Index System and, in turn, the Union would not submit job definitions.

2a.) During the 24-month period described above or until such time as the parties agree to a new Job Evaluation System, the Company will continue to fill new clerical vacancies and assign the rates of pay on the basis of comparing the new job to existing classifications of comparable duties. In other words, the method Company will use in determining the rate of pay will be a slotting method of comparing the new job to existing jobs with comparable duties. The Union will be notified of all such placements and has the right to challenge each rate of pay. Once the parties have agreed to a Job Evaluation System, all jobs challenged during the interim period will be re-evaluated using the new Evaluation System and if adjustments are necessary, they will be made retroactive to the date of filling.

b.) Further, Company will remove all "RWV" designations from the existing clerical classifications in the bargaining unit and during the interim period consider these classifications for purposes of Titles 13, 18, and Exhibit F at the higher level. Once the parties have agreed to a new Evaluation System, the former "RWV" classifications will be reevaluated and assigned and adjusted if necessary. If as a result of the re-evaluation it is necessary to lower the classification and rate of pay, then the employees filling the jobs will be given displacement or demotion and layoff rights pursuant to Title 19 of the Agreement. An employee's right to use Title 19 will be limited to the displacement of the employee with the least Service who entered the classification after the employee seeking to use the provisions of Title 19. Company will supply Union with a list of all classifications which are formerly designated as "RWV" on the effective date of this Agreement. It is also understood that grievances currently pending that were filed pursuant to the Clerical Job Grading Grievance Procedure dated March 8, 1974, will be resolved by the Pre-Review Committee.

3.) Company will review Company offices, departments, and the Comptroller's Organization for the purpose of restructuring the duties to provide for additional senior positions. As a result of the commitment to establish additional senior positions, Company, starting no later than January 1981 and in each January and July thereafter for the term of this Agreement, will meet with Union to review progress. If the Company has not lived up to its commitment, then Union will have the right to initiate a grievance pursuant to Title 9 of the Clerical Labor Agreement to resolve the issue.

4.) The parties agreed jointly to attempt to develop training and testing procedures for promotional eligibility to all senior classifications within the Clerical Agreement with the understanding that the initial implementation of the training and testing procedures would start in the Customer Services Department and follow either in the Vice President and Comptroller's Organization or Clerical Operating. During the interim period, the provisions of Title 18 would still apply.

5a.) Placement into the Utility Clerk classification will start on the effective date of this Agreement, (1-31-80). Employees who currently hold the classification of Clerk D and its equivalent will retain such classification and their wage progression as established in 1976 and be allowed to progress to the top of such current wage progressions until such time as they vacate the classification. Employees classified as Clerk D and equivalent who go on Long Term Disability or a leave of absence or who transfer laterally in the same line of progression pursuant to Title 18 of the Agreement will retain their Clerk D or equivalent status until such time as they vacate the Clerk D or equivalent classification. All other transfers of Clerk D's will be to the Utility Clerk classification and its rate of pay. Any other employee entering the beginning clerical level (except as a Meter Reader, Computer Operator-in-Training, or Data Entry Operator) shall be classified and paid as a Utility Clerk.

5b.) The provisions of Section 13.9 of the Clerical Agreement will apply to all beginning level appointments. However, in case of transfer between Utility Clerk and Meter Reader, the provisions of Section 18.10 of the Clerical Agreement will apply, whether or not there is a change in line of progression.

6.) Revise entry starting rate guidelines as outlined below.

7.) Combination classifications and dual classifications will be handled in the same manner as provided for in Exhibit A, Lines of Progression, Division Clerical Departments.

8.) (2730) Supervising Clerk B classification is eliminated from Exhibit F of the clerical contract. Those employees classified as Supervising Clerk B on the effective date of this Agreement will be maintained at their current wage rate subject to general wage increases until such time as they vacate the classification.

9.) A Senior I classification shall not be required to act as lead over a Senior II classified employee.

CLERICAL HIRING RATE GUIDELINES

The following hiring rate guidelines apply to clerical employees hired under the Agreement:

1.) An employee with less than 6 months of directly related clerical job experience will be hired at the starting rate of the Utility Clerk.

An employee with 6 months, but less than 12 months directly related clerical job experience, will be hired at the 6-month rate of the Utility Clerk.

An employee with 12 to 18 months directly related clerical job experience, will be hired at the one-year rate of the Utility Clerk.

An employee with 18 to 24 months directly related clerical job experience, shall be hired at the 18-month rate of the Utility Clerk.

An employee with 2 years or more directly related clerical job experience, shall be hired at the 24-month rate of the Utility Clerk.

- 2.) In applying Paragraph 1, credit will be given for office clerical work, "office clerical work" does not include: (a) sales work in any type of retail establishments; (b) work as a teller in a bank or savings institution.
- 3.) Credit for work experience will not be given for jobs held prior to a five-year break in employment.
- 4.) No credit will be given for non-verifiable work experience.
- 5.) No credit will be given for summer or part-time work experience accrued while a student.
- 6.) Credit will not be given for experience accrued on a casual or intermittent basis, including work performed while employed through a temporary agency.

DEFINITIONS OF THE PHRASE "AT THE TOP RATE OF PAY OF THE
NEXT LOWER CLASSIFICATION" IN CLERICAL LINES OF PROGRESSION

TITLE 18 - JOB BIDDING, PROMOTION AND TRANSFER

For the purpose of clarification, the "top rate of pay of the next lower classification" is defined as the top wage rate of that classification which has the lowest maximum wage rate of the group of classifications combined and indicated as the next lower to any particular higher classification.

Example: Senior Service Representative I
 Senior Stenographer

Next lower classifications:
Service Representative
Stenographer - Customer Services
Credit Representative
Credit Representative and Meter Reader
Power Surveyor
Telephone PBX Operator - Customer Services

In the above example, the Service Representative, Stenographer - Customer Services, and Telephone PBX Operator - Customer Services, are the classifications with the lowest maximum wage rate of the group of classifications shown as next lower. An employee in any of the "next lower classifications" who is receiving a wage rate equal to or greater than the maximum rate of such classifications would be considered as being "at the top rate of pay of the next lower classification" as referred to in Subsection 18.8(b) or (c). Where a physical classification is "next lower" in Exhibit A, the clerical classification with the lowest maximum wage rate shall prevail in determining the "top rate of pay of the next lower classification."

To be entitled to preferential consideration an employee who is presently in any of the "next lower classifications" or any of the "same or higher classifications" to a classification in the normal line of progression for which he has bid must be receiving a rate of pay equal to or greater than the lowest maximum wage rate of the group of classifications combined and indicated as the next lower to the classification on which he bid.

With regard to the filling of the Service Representative classification, an employee who has completed six months of continuous service and has been given regular employee status and who is in any of the classifications on either side indicated as being in the "next lower classifications" or the "same or higher classifications" to Service Representative, will be considered as being "at the top rate of pay of the next lower classification" for bidding purposes under Subsection 18.8(b) or (c) to a job vacancy in the classification of Service Representative.

See Subsection 18.2(c) for the definition of the top of the rate of pay of the next lower classification when bidding from a beginner's classification, except to Service Representative.

CLERICAL TEST BATTERY

A. Test Battery

1. Employee Aptitude Survey Test No. 2, Numerical Ability (passing score: 20 points), and
2. Personnel Research Institute Name Comparison Test (passing score: 70 points).
3. The passing score on the Employee Aptitude Survey Test for transfer to, or employment as, a Meter Reader is 27.

In the San Francisco area (General Office and San Francisco Division) the employee must pass the following aptitude tests:

1. Differential Aptitude Test - Numerical Ability (passing score: 14 points), and
2. Number Perception Test (passing score: 86 points)
3. The passing score on the Differential Aptitude Test for transfer to, or employment as, a Meter Reader is 18.

B. An employee shall be entitled to two opportunities to pass the above tests. If he fails to attain a passing score on his first attempt, he may take the tests a second time 90 days or later following the date of the first testing.

C. Application for Testing:

1. Employees submitting prebids or transfer applications will receive a Company acknowledgement, listing test requirements for each job classification.
2. If employees have not already satisfied those test requirements, they must notify the Personnel Department in writing that they are prepared and desire to take the required tests.
3. Employees must be qualified for the vacancy on the control date, except in those situations where Company and Union have agreed to specific prerequisites, in which event appointments will be held pending the determination of qualifications. Title 18.4(d) and 18.5(c).

SERVICE REPRESENTATIVES' TRAINING PROGRAM

Each employee who will be required to take and pass the test will first be given the opportunity to complete the training program. After completing the training program, the employee will be tested as to that information upon which he has received instruction. A passing score on the test is 72.6%. In the event an employee fails the initial test, additional instruction will be given and an opportunity to take the failed section(s) of the test a second time will be provided at the employee's request within 90 days of the date he first failed the test.

Employees who fail to attain a passing score on the retest, or who do not request a retest within the 90 day period, shall be removed from the Service Representative classification.

Six months, or thereafter, following demotion, the employee will have the opportunity to take the failed section(s) of the test a third time, provided the employee is able to show satisfactory evidence that the employee has prepared himself or herself to pass the test.

SENIOR SERVICE REPRESENTATIVES' TRAINING PROGRAM

I. Eligibility

A. Employees in the Customer Services Department who are next lower in the line of progression to Senior Service Representative I and have prebids on file are eligible for Senior Service Representatives' Training. Upon successful completion of the training and testing program, an employee will have met the Senior Service Representative I and II promotional eligibility requirements. (Employees are still subject to the provisions of Sections 18.11 and 18.13 of the Clerical Agreement.)

B. Bidding

An employee who has valid prebids on file, or has postbid, and is the senior bidder to a Senior Service Representative I or II vacancy and is otherwise qualified, will not be bypassed if such employee has not had the opportunity to participate in or complete the training program. The job will be awarded pending successful completion of the training program. If an employee voluntarily withdraws from the training program, the job will be reawarded. However, if an employee is removed from the training program for reasons beyond his control, he will retain the job award pending rescheduling and successful completion of the training program. This does not include a retest.

C. Employees who have voluntarily withdrawn from the training program will be eligible to be rescheduled for training after 90 days.

2. Training

The program will consist of a 48-hour classroom workshop, which includes time for review, quizzes, testing and non-productive time. This is to be conducted during a consecutive ten day work period (e.g., five days the first week and one day the second, or three days both weeks) and may be provided at a location other than an employee's regular headquarters.* The 48-hour workshop will consist of the following:

- A. Key references for performing Customer Services procedures and functions (customer relations, tariffs, commercial guides, standard practices, procedure manuals, service requirements, conservation and controls).
- B. Meter reading activities and procedures.
- C. Residential lifeline rates.
- D. Commercial, industrial, agricultural and time-of-use rates.
- E. Customer records, billings, adjustments, load surveys and rate analysis.
- F. Credit and Collection.
- G. New business principles and related gas and electrical rules.

Further, Company proposes to provide leadership training by requiring employees to attend a course in leadership skills no less than six months after placement in a Senior Service Representative classification.*

3. Testing

- A. The Senior Service Representative Promotional Eligibility Test will be administered at the end of the last day of the workshop. A test score of 38 passing will constitute successful completion of the course. (The passing score of 38 or more is to be reevaluated for possible change after a minimum of 50 employees have received the training, taken the test, and a period of time has passed wherein the employees' performance on the job can be rated by supervision.)
- B. If the employee fails the test, he/she will have 90 days to request a retest using a different but equivalent test.
- C. If the employee fails the test on the second attempt, he/she must demonstrate that they have made an attempt to improve their test performance through self-study, classes, etc., prior to being granted a retest.
- D. There will be self-study guides available at the employee's regular headquarters for review prior to attending the workshop and/or the taking of a retest.
- E. Should a grievance arise concerning the fairness of administration, correction of the test, or eligibility for retest, the Local Investigating Committee, prior to the decision and as part of the deliberation, may refer such grievance to the Clerical Promotional Committee.

*The general provisions established for employees attending Company training classes will apply. (See Title 201 of the Physical Agreement.)

CONFIDENTIAL EMPLOYEES' LINES OF PROGRESSION

Confidential employees in the Division Manager's office and Personnel Department in San Francisco Division are considered as being in the Customer Service Line of Progression as set forth in Exhibit A of the Clerical Agreement, and that confidential employees in the Steam, Gas and Electrical Departments of San Francisco Division are considered as being in the Operating Line of Progression for their respective departments, as set forth in Exhibit A of the Clerical Agreement, for the purposes of applying provisions of Subsection 18.8(b) of the Clerical Agreement dated July 1, 1953, as amended.

In other Divisions these employees are considered in the Line of Progression in the Division or Department in which they are located; employees who are in the Personnel Department or are secretaries to Division, Division Department or District Managers are considered as being in the Customer Service Line of Progression, and employees who are secretaries to Division Operating Superintendents are considered as being in the appropriate Operating Line of Progression. However, confidential employees in all Division General Services Departments will be considered to be in the Operating Line of Progression.

EXHIBIT A SUPERSEDES THE FOLLOWING LABOR AGREEMENT INTERPRETATION AND LETTERS OF AGREEMENT

Labor Agreement Interpretation applicable to Title 18 which defines the phrase "at the top rate of pay of the next lower classification," effective January 26, 1968.

Letter Agreements relative to the Clerical Test Battery - Customer Service Clerk, Training Program and appointments to vacancies in this classification, one dated February 15, 1967, signed February 28, 1967 by the Union, and another dated May 2, 1968, signed May 7, 1968 by the Union.

Letter Agreement dated May 19, 1975, with respect to Confidential Employees' Lines of Progression, and signed by the Union on May 29, 1975.

Letter Agreement dated May 4, 1977, and signed by the Union on May 10, 1977, with respect to transfer rights between and among employees in the Comptroller's Organization and Design-Drafting.

Letter Agreement dated April 4, 1979, and signed by the Union on June 25, 1979, relating to a Limited Modification of Clerical Pre-employment Test Battery.