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# PACIFIC GAS AND ELECTRIC COMPANY

PG&E + 245 MARKET STREET • SAN FRANCISCO, CALIFORNIA 94106 • (415) 781-4211 • TWX 910-372-6587  
January 18, 1983

Local Union No. 1245  
International Brotherhood of  
Electrical Workers, AFL-CIO  
P. O. Box 4790  
Walnut Creek, California 94596

Attention: Mr. Jack McNally, Business Manager

Gentlemen:

Recent determinations by the CPUC have increased the volume of notices to be delivered by the Customer Services Department. In addition, fluctuations in the volume of gas service work have created occasional periods in which Gas Service personnel are available to perform additional work.

To assist both Departments, Company proposes, pursuant to Section 204.4 of the Physical Agreement, to allow Gas Servicemen and Reserve Gas Servicemen in East Bay Division to deliver 48-hour notices to residential customers with the following stipulations:

- Regular gas service work will take precedence. The delivery of 48-hour notices will be "as time permits."
- The utilization of Gas Service personnel to deliver 48-hour notices will not reduce the present complement of Credit Representatives.
- Gas Service personnel delivering 48-hour notices will be allowed to accept payments but not solicit payments or make credit arrangements.
- Reserve Gas Servicemen delivering 48-hour notices will be paid at the Gas Servicemen rate.

This Agreement will be in effect through December 31, 1983. In mid-year 1983, Company and Union will meet to review the status of workload with the Gas Utilization Department.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company.

Yours very truly,

PACIFIC GAS AND ELECTRIC COMPANY

By *Al Lubright*  
Manager of Industrial Relations

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL  
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

Jan 25, 1983

By *Jack McNally*  
Business Manager