LETTER AGREEMENT
NO. R1-08-38-PGE   IBEW

Pacific Gas and Electric Company.

PACIFIC GAS AND ELECTRIC COMPANY
LABOR RELATIONS DEPARTMENT
MAIL CODE N2Z
P. O. BOX 770000
SAN FRANCISCO, CA 94177
(415) 973-4310

STEPHEN A. RAYBURN,
DIRECTOR AND CHIEF NEGOTIATOR

INTERNATIONAL BROTHERHOOD OF
ELECTRICAL WORKERS, AFL-CIO
LOCAL UNION 1245, I.B.E.W.
P.O. BOX 2547
VACAVILLE, CALIFORNIA 95696
(707) 452-2700

TOM DALZELL,
BUSINESS MANAGER

February 20, 2009

Mr. Tom Dalzell, Business Manager
Local Union No. 1245
International Brotherhood of
  Electrical Workers, AFL-CIO
P.O. Box 2547
Vacaville, CA 95687

Dear Mr. Dalzell:

Letter Agreement R1-06-20 consolidated the dispatch operations, establishing three new classifications – Work & Resources Dispatcher, Relief Work & Resources Dispatcher and the Work & Resources Dispatcher-In-Training (DIT), which were all consolidated at two locations (Concord and Fresno RMCs). At that time, it was determined that the provisions of the Relief Service Employee Agreement would be utilized for the Relief Work and Resources Dispatcher position. Furthermore, it was agreed to set up a Dispatcher Training program for new and incumbent Dispatchers-In-Training.

The parties have also agreed to the attached Work & Resources Dispatcher-In-Training 6 Month Proficiency Evaluation. The evaluation will be utilized to determine progression to the Work & Resources Dispatcher classification. A Work & Resources Dispatcher-In-Training who has fulfilled and has become proficient in all areas noted on the DIT 6 Month Proficiency Evaluation may be accelerated to the Work & Resources Dispatcher classification prior to their 6 month completion date with prior notification to the Union. A Work & Resources Dispatcher-In-Training who is not progressing and has not become proficient within the 6 month period completion date or wishes to be removed from the Work & Resources Dispatcher-In-Training program will be displaced from the program per Section 206.15 of the Physical Agreement with prior written notification to the Union. The parties agree to monthly supervisor evaluations of DIT work performance, proficiency, and notification to DIT and Union if the DIT is not meeting agreed to areas of the DIT training guide.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided and return one executed copy of this letter to the Company.

Very truly yours,
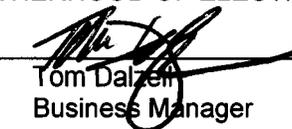
PACIFIC GAS & ELECTRIC COMPANY
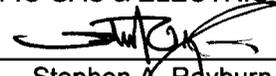
By: _____
Stephen A. Rayburn
Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

May 22 _____, 2009   By: _____
Tom Dalzell
Business Manager

DIT 6 Month Proficiency Evaluation	
P= Proficient N/P = Not Proficient	
DATE: DIT Supervisor	
TRAC DWP	
Find TRAC not using shortcut (AMP)	
Bring up DWP	
Print a Yard (pick a yard for them to print, use same yard through out sidexside)	
How many Techs are working days today?	
How many Techs are on special assignment?	
How many Techs are RDO?	
TRAC On Call	
Bring up on call list (same yard)	
Have DIT start an Event.	
Who is the Supervisor on call?	
Who are the GSR's on call?	
Have them cancel the event.	
How many calls are we obligated to make?	
What is the procedure if we cannot get anyone to respond?	
FAS	
Sign on to FAS	
Bring up Fleet and Order Status.	
Have DIT bring up same yard as DWP	
Have them compare DWP and FAS	
Is the DWP different than what is in Tech Status?	
Find a G&E Turn On	
What is the name on the tag?	
What are the meter numbers?	
What is the FO ID? What is the Premise ID?	
What is the account number?	
FAS VIEWPORTS	
System viewport is for what functions?	
Operation viewport is for what functions?	
Viewport is for what functions?	
Map viewport is for what functions?	
Window viewport is for what functions?	
How do you e-mail a tech using FAS	
How do you look up a tag by FO ID	
How do you look up a tag using address only	

P= Proficient **N/P = Not Proficient**	
DATE: **DIT** **Supervisor**	
FAS Map Base Dispatching Tool	
Bring up viewport with Map Base Tool	
Bring up a Division in Bookmark List	
Find Tech and bring up job orders and open	
Find a Priority 3 order and dispatch to tech in area	
Work and Resource Web Site	
Where is the Emergency Procedures Links?	
DWP and Trac Links?	
E-page Link?	
Have them find the Dispatch Supervisor Contact List.	
Ask them to find the Dispatch Supervisor on call list.	
Where is the Dispatcher Schedule	
Where is Gen. Ref?	
What is CRE?	
When would you call them?	
On line Technical library	
CC&B	
Sign on to CC&B	
Have them make a relight pilot.	
Have them cancel it in CC&B	
Have them research an old lock tag to see if there is a pending order.	
Have them find an inspect on gas or elect tag.	
What is the gas meter number and what was the last read and date of read.	
What is the Electric meter number and what was the last read and date of read.	
Customer Information	
Check for new Customer	
Find the Latitude and Longitude	
Find Source Side Device & Feeder Number	

Pg3	DIT 6 Month Proficiency Evaluation	
P= Proficient N/P = Not Proficient		
DATE: **DIT** **Supervisor:**		
Dispatchers Log		
DIT make entry into log.		
DIT look up entry on Log		
911 Tool		
Pick a town and show what DO office dispatches T-man		
Find OLTD Tool		
Navigate 911 Guide		
Where is Emergency Agency call back tool? Fill out referral form.		
How do you send the referral form?		
When is the form used?		
OLTD		
Create both Unknown & Known Customer Outage Tag in OLTD3		
Cancel both Unknown & Known Customer Outage Tag in OLTD3		
Open the tag alert mailbox		
Create an FAS order entry tag		
What are the FAS down procedures? (Discuss)		
FORS:		
Sign into FORS and navigate.		
Print Tag from FORS		
Absent Notification Form (Sick Tool)		
Classification		
Headquarters		
Tech Name		
What is a work related condition?		
What comments would you put in for sick relation?		
OMT		
Access OMT, Log in and find specific outage for area and note ETOR		
How do you determine if OEC or AEC is activated?		
Who is responsible for providing emergency response information to 911 agency during a level 2 or greater event?		
Give an address and have DIT look up to see if we have an area outage.		
Where is the Hazard Report in OMT?		

Date Completed 6 Months: DIT :

(Name of DIT) _____ has met the expected proficiency requirements, Completed six months as a DIT, and completed the required training necessary to earn a status of proficient in the following areas for a Dispatcher

Page 1) FAS, FAS Viewports, TRAC On call , DWP

Page 2) Map Base Tool, Dispatch Shared Web Page, CC&B

Page 3) Dispatchers log, Sick Tool, FORS, OMT, 911 Guide and 911 Form

POT & EOT Eligibility

(Name of DIT) _____ is now eligible to volunteer for EOT and POT shifts. All feedback has been documented and all concerns have been addressed.

Questions??? Notes

Employee Signature: **Date:**

Supervisor Signature: **Date:**