



# LETTER AGREEMENT NO. R1-03-28-PGE

**IBEW**



PACIFIC GAS AND ELECTRIC COMPANY  
INDUSTRIAL RELATIONS DEPARTMENT  
2850 SHADELANDS DRIVE, SUITE 100  
WALNUT CREEK, CALIFORNIA 94598  
(925) 974-4104

INTERNATIONAL BROTHERHOOD OF  
ELECTRICAL WORKERS, AFL-CIO  
LOCAL UNION 1245, I.B.E.W.  
P.O. BOX 2547  
VACAVILLE, CALIFORNIA 95696  
(707) 452-2700

STEPHEN A. RAYBURN,  
DIRECTOR AND CHIEF NEGOTIATOR

PERRY ZIMMERMAN,  
BUSINESS MANAGER

December 9, 2003

Local Union No. 1245  
International Brotherhood of  
Electrical Workers, AFL-CIO  
P.O. Box 2547  
Vacaville, CA 95696

Attention: Mr. Perry Zimmerman, Business Manager

Gentlemen:

The Information Technology and Telecommunications fields are very dynamic resulting in changes to the amount and type of work to be performed, such as the complexity or simplification of work to be performed. As this work evolves, the parties support the proactive approach of meeting to discuss and attempt to reach an accord on work jurisdiction between bargaining unit classifications and non-bargaining unit PG&E employees or contractors. This agreement is intended to cover new work, as well as, changes to existing work.

Pursuant to Section 206.18 of the Physical Agreement, Company proposes that the ISTS Labor Management Committee be authorized to reach agreements on work jurisdiction by citing this generic letter agreement.

Failure to reach agreement under these provisions shall not prejudice either party's position with respect to issues raised in the grievance procedure pursuant to Title 102. Further, Company may decline to discuss certain new work if, in its opinion, the division of work is clear or wholly outside the scope of the bargaining unit. Such Company determinations are subject to challenge in the grievance procedure.

Attached is a matrix delineating work responsibilities for Ethernet switches. This is the first work product of the Labor Management Committee to be covered by this letter agreement. This matrix and future work products will be posted on the ISTS and IR websites and in the electronic library (EDMS).

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company.

Yours very truly,

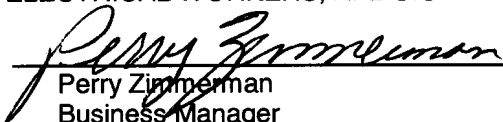
PACIFIC GAS AND ELECTRIC COMPANY

By:   
Stephen A. Rayburn  
Director and Chief Negotiator

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL BROTHERHOOD  
OF ELECTRICAL WORKERS, AFL-CIO

Dec 15, 2003

By:   
Perry Zimmerman  
Business Manager

Ethernet Switch Support Matrix

		Ethernet Switch Support Matrix - 6/4/03						
		Field Techs	2nd Tier Network Specialist	3rd Tier Specialist	TCC			
<b>Ethernet Switch</b>								
1	Configuring a generic Port for a generic User (including port description)	P (n)	S	S				
2	Configuring Ports for Servers (including port description)	S (n)	P	S				
3	Configuring Spanning Tree, VLANs, Trunking and other Backbone Services.	S (n)	P	S (n)				
4								
5	Responsible for updating documentation (engineering & local drawings)	P (n)	S	S				
6	Developing configuration scripts	S (n)	P	S (n)				
7	Responsible for verifying items 1,2,5 are done properly	S (n)	P	S (n)				
8	Configuring switch for , monitoring (eg sniffer) & troubleshooting	S (n)	S	S				
9	Installing Operating System Software Upgrades	S (n)	P (n)	S (n)				
10	Installation and testing of hardware	P (n)	S	S				
11	Hardware upgrades	P (n)						
12	Installing configuration scripts *	S (n)	S (n)	S (n)				
13	Installing & Removing GBIC (Fiber and Twisted Pair interfaces)	P (n)						
14	Installing & Removing Patch Cord	P (n)	S	S				
15	Installing & Removing RJ21C (Cat. 4K and 6K)	P (n)						
16	Installing & Removing Circuit Cards	P (n)						
17	Establish Standards		S	P				
18	Audit Standards		S	P	S			
Temp Network Monitoring and Troubleshooting work with portable equipment exempt from tags.								
All connections to operational switches will require a Remedy Service Request								
All connections removed from operational switches will require a Remedy Service Request.								
All Ports if not used will be turned off								
* This task needs to be done jointly on new installations and upgraqdes when a specialists is on site.								
P = Primary. A majority of this work is primarily performed by the classification indicated. When a "P" is indicated in the tech column the work is not entitled if an "S" is in an associated specialist column.								
n = Notify. Requires person performing work to notify the appropriate specialists in his/her area.								
S = Shared. Work can be performed by either the BU or a management classification.								