



# LETTER AGREEMENT

No.

90-123-PGE



Pacific Gas and Electric Company  
Industrial Relations Department  
215 Market Street  
San Francisco, California 94106  
[415] 973-1125

International Brotherhood of  
Electrical Workers, AFL-CIO  
Local Union 1245, IBEW  
P.O. Box 4790  
Walnut Creek, California 94596  
[415] 933-6060

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Richard Bradford, Manager

Jack McNally, Business Manager

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May 30, 1990

Local Union No, 1245  
I.B.E.W., AFL-CIO  
Post Office Box 4790  
Walnut Creek, CA 94596

Attention: Mr. Jack McNally, Business Manager

Gentlemen:

San Jose Division proposes to place four (4) Customer Service - ACDS Service Representatives in an 11 a.m. to 8 p.m. shift with one hour for lunch, pursuant to Title 10.7(b) of the Clerical Agreement. The proposal rests on the critical need for adequate phone coverage during two understaffed periods of the workday, namely the lunch period and the period from 5 p.m. to 8 p.m. The effective date of the new shift will begin two weeks from the date of agreement.

The proposal addresses the issue of staffing as follows:

- 1) The designated Service Representatives will be assigned to the 11 a.m. to 8 p.m. shift on a voluntary basis, by seniority.
- 2) In the event of an employee absence, shift coverage will be handled by prearranged overtime, pursuant to Title 12 of the Clerical Agreement.
- 3) In the event of an extended leave, a Service Representative will be temporarily assigned to cover the shift. The assignment will be handled on a voluntary basis by seniority. If no Service Representative volunteers for the assignment, a temporary upgrade shall take place within the department and headquarters in which the vacancy exists.

This proposal has been reviewed by Dennis Seyfer. Two employees have already volunteered for the proposed shift.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company.

Yours very truly, .

PACIFIC GAS AND ELECTRIC COMPANY

By Richard B. Bueger  
Manager of Industrial Relations

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL  
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

Aug 8 1990

By Bob Williams  
Business Manager

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