PACIFIC GAS AND ELECTRIC COMPANY

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Local Union No. 1245 International Brotherhood of Electrical Workers, AFL-CIO P. O. Box 4790 Walnut Creek, CA 94596

Attention: Jack McNally, Business Manager

Gentlemen:

Pursuant to Subsection 204.4(b) of the Physical Agreement, we propose to establish a trial expansion of duties for Troublemen in the Woodland and Vacaville Service Centers.

The intent of the trial is to enable a Troubleman to provide a "one stop service" for some of the duties that logically could be carried out by this classification given appropriate training. It is critical to our efforts to enhance customer relations and to best utilize existing manpower that we provide such cross functional development. It is neither the intent or expected result that any position(s) be eliminated as a result of this trial.

The proposed areas of duty expansion for the classification is delineated below:

PROPOSED EXPANSION OF TROUBLEMAN RESPONSIBILITIES

- 1. Re-light gas heating appliances.
- 2. Turn off and seal gas meters.

We propose that training and testing of personnel for these expanded duties consist of class room instruction and on the job training coordinated by the Division under the guidance of Regional functional experts, utilizing the San Ramon Learning Center as appropriate. It is also proposed that the trial run for 12 months, with either the Company or Union able to cancel the trial with 30 days written notice. This proposal has been reviewed with Vacaville and Woodland Service Center Troublemen and received overwhelming support. It has also been reviewed with IBEW Business Representative Wayne Greer.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company.

Yours very truly,

PACIFIC GAS A	AND ELECTRI	C COMPANY
By Dell	RAND	1.0
Manager of	Industrial	Relations

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

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		Business Manager