

PACIFIC GAS AND ELECTRIC COMPANY

PGE + 245 MARKET STREET • SAN FRANCISCO, CALIFORNIA 94106 • (415) 781-4211 • TWX 910-372-6587

November 24, 1986

Local Union No. 1245
 International Brotherhood of
 Electrical Workers, AFL-CIO
 P. O. Box 4790
 Walnut Creek, California 94596

Attention: Mr. Jack McNally, Business Manager

Gentlemen:

Pursuant to Section 18.17 of the Clerical Labor Agreement, Company proposes the reclassification of two Utility Telephone PBX Operators, Customer Services to Utility Clerk, Customer Services.

These two positions are headquartered at 1919 Webster Street, Oakland. These classifications have the identical wage ranges and lines of progressions.

The recent conversion to a direct-dial telephone system and the advances in communication technology have caused a reduction in the number of calls requiring the assistance of the operators. Furthermore, the individuals assigned to the Utility Clerk PBX Operator classification are frequently assigned to relief assignment as Utility Clerks.

This proposal has been discussed with the affected employees and Art Murray, Union Representative.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company.

Yours very truly,

PACIFIC GAS AND ELECTRIC COMPANY

By *W. Bonbright*
 Manager of Industrial Relations

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL
 BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

Dec 9, 1986

By *Jack McNally*
 Business Manager