

## PACIFIC GAS AND ELECTRIC COMPANY

PGE



245 MARKET STREET • SAN FRANCISCO, CALIFORNIA 94106 • (415) 781-4211 • TWX 910-372-6587

June 22, 1984

Local Union No. 1245  
International Brotherhood of  
Electrical Workers, AFL-CIO  
P. O. Box 4790  
Walnut Creek, California 94596

Attention: Mr. Jack McNally, Business Manager

Gentlemen:

The Company and Union entered into a Letter Agreement (No. 83-36-PGE) which was signed December 27, 1983 to continue an existing agreement to allow Gas Servicemen and Reserve Gas Servicemen in East Bay Division to deliver 48-hour notices to residential customers with the following stipulations:

- Regular gas service work will take precedence. The delivery of 48-hour notices will be "as time permits."
- The utilization of Gas Service personnel to deliver 48-hour notices will not reduce the present complement of Credit Representatives.
- Gas Service personnel delivering 48-hour notices will be allowed to accept payments but not solicit payments or make credit arrangements.
- Reserve Gas Servicemen delivering 48-hour notices will be paid at the Gas Serviceman rate.

Favorable results continue to be received from both the Gas Utilization Department and the Credit and Collection Department. This has proven to be a very effective collection tool and helps to meet the added requirements of the CPUC. Previous discussions between the Company and Union included expansion of this arrangement to the rest of the system, whereupon the Union indicated consideration could be given on a Division-by-Division basis. The Company has subsequently received a request from De Sabla Division indicating a need for this arrangement. Company, therefore, proposes to establish this arrangement for De Sabla Division.

June 22, 1984

This agreement may be amended at any time by agreement between Company and Union, and it may be cancelled by either party upon 30 days' prior written notice.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company.

Yours very truly,

PACIFIC GAS AND ELECTRIC COMPANY

By J. W. Bonbright  
Manager of Industrial Relations

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL  
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

July 3, 1984

By Jack McKinley  
Business Manager