PACIFIC GAS AND ELECTRIC COMPANY

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245 MARKET STREET • SAN FRANCISCO, CALIFORNIA 94106 • (415) 781-4211 • TWX 910-372-6587

July 22, 1981

Local Union No. 1245
International Brotherhood of
Electrical Workers, AFL-CIO
P. O. Box 4790
Walnut Creek, California 94596

Attention: Mr. Jack K. McNally, Business Manager

Gentlemen:

Pursuant to Section 18.17 of the Clerical Agreement and the settlement of Fact Finding Case No. 1935, Company proposes to exempt Messrs. L. J. Pennow and C. D. Rapoza from the test requirements to enter the classification of Service Representative.

Both employees are presently Senior Service Representatives I in Antioch and have extensive work experience in the Customer Services Department which qualifies them to perform the duties of Service Representative even though they've never held the classification of Customer Services Clerk.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to Company.

Yours very truly,

PACIFIC GAS AND ELECTRIC COMPANY

Manager of Industrial Relations

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

Business Manager