



**Pacific Gas and
Electric Company**

LETTER AGREEMENT NO. 04-48-PGE

IBEW



PACIFIC GAS AND ELECTRIC COMPANY
INDUSTRIAL RELATIONS DEPARTMENT
2850 SHADELANDS DRIVE, SUITE 100
WALNUT CREEK, CALIFORNIA 94598
(925) 974-4104

INTERNATIONAL BROTHERHOOD OF
ELECTRICAL WORKERS, AFL-CIO
LOCAL UNION 1245, I.B.E.W.
P.O. BOX 2547
VACAVILLE, CALIFORNIA 95696
(707) 452-2700

STEPHEN A. RAYBURN,
DIRECTOR AND CHIEF NEGOTIATOR

PERRY ZIMMERMAN,
BUSINESS MANAGER

November 10, 2004

Mr. Perry Zimmerman, Business Manager
Local Union No. 1245
International Brotherhood of
Electrical Workers, AFL-CIO
P. O. Box 2547
Vacaville, CA 95696

Dear Mr. Zimmerman:

In accordance with Section 18.17 of the Clerical Agreement, Company proposes to administer the recently revised pilot exam to Marylou Munoz and Terri Williamson for the Senior Service Representative Training Program. These employees were included with a group of ten Senior Service Representatives who participated in the Senior Service Representative Training pilot program on July 12, 2004 as agreed to in Letter Agreement 04-33.

During the training program, a number of issues were raised by participants. Those issues have been discussed and are being addressed by modifying the training curriculum prior to the Company conducting any additional training sessions.

Given the unanticipated concerns raised and acknowledged, the Company proposes to offer a training review session for these employees and one additional "no count" test opportunity. Following that retest opportunity, the 90 day retest and remaining language in Paragraph 3 of Letter Agreement 04-33 will apply.

This proposal has been discussed with Assistant Business Manager Dorothy Fortier and Business Representative Arlene Edwards.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided and return one executed copy of this letter to the Company.

Very truly yours,

PACIFIC GAS & ELECTRIC COMPANY

By: _____


Stephen A. Rayburn
Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

By: _____


Perry Zimmerman
Business Manager

Dec 23, 2004