



**Pacific Gas and
Electric Company.**

LETTER AGREEMENT NO. 04-33-PGE

IBEW



PACIFIC GAS AND ELECTRIC COMPANY
INDUSTRIAL RELATIONS DEPARTMENT
2850 SHADELANDS DRIVE, SUITE 100
WALNUT CREEK, CALIFORNIA 94598
(925) 974-4104

INTERNATIONAL BROTHERHOOD OF
ELECTRICAL WORKERS, AFL-CIO
LOCAL UNION 1245, I.B.E.W.
P.O. BOX 2547
VACAVILLE, CALIFORNIA 95696
(707) 452-2700

STEPHEN A. RAYBURN,
DIRECTOR AND CHIEF NEGOTIATOR

PERRY ZIMMERMAN,
BUSINESS MANAGER

July 1, 2004

Local Union No. 1245
International Brotherhood of
Electrical Workers, AFL-CIO
P.O. Box 2547
Vacaville, CA 95696

Attention: Mr. Perry Zimmerman, Business Manager

Dear Mr. Zimmerman:

Company proposes to pilot a revised Senior Service Representative Training Program and test to determine if the revised program and test are appropriate to replace the existing Senior Service Representative Training Program and test agreed to in Letter Agreement R2-97-142 and included on pages 79 - 80 of the current Clerical Agreement (effective June 1, 2003).

Company proposes to conduct a pilot session beginning on July 12, 2004. The pilot session will be conducted utilizing the revised program and test materials with a group of 11 incumbent Sr. Service Representatives. The 11 employees, listed on the attached, have not completed the training program and exam.

Employees in the pilot who successfully complete the training program and test will be considered as qualified based on those results. Any employee who participates in the pilot and fails to successfully complete the requirements will be provided additional training if requested and will be eligible for a retest within 90 days using a different but equivalent test. This retest will be considered as their first attempt and the employee will maintain the retest opportunities described in LA R2-97-142.

This proposal has been discussed with the Senior Service Representative Training Subcommittee, Assistant Business Manager Dorothy Fortier, and Business Representatives Arlene Edwards and Debbie Mazzanti.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return on executed copy of this letter to the Company.

Very truly yours,

PACIFIC GAS & ELECTRIC COMPANY

By: _____

Stephen A. Rayburn
Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

By: _____

Perry Zimmerman
Business Manager

7-19

, 2004

July 2004 SSR Training Pilot – 7/12 to 7/26

Attendees

<u>Dept.</u>	<u>Name</u>	<u>Location</u>	<u>Supervisor</u>	<u>PCC</u>
CCO	Petra Alcala	Sacramento	Kevin McCoy	1103
CCO	Angie Witherall	Sacramento	Kevin McCoy	1103
CCO	Chris Sidhu	Sacramento	Kevin McCoy	1103
CCO	Anthony Chan	Sacramento	Kevin McCoy	1103
CCO	Marylou Munoz	Sacramento	Kevin McCoy	1103
CCO	Richard Weiner	Fresno	Gary Gaither	1103
CCO	Joel Arredondo	San Jose	Phil Balistreri	1103
CCO	Kim Holguin	San Jose	Phil Balistreri	1103
Office Services	Lindsay Gallinger		Mareeta Garcia-Love	11741
Office Services	Don Embree		Jeanne Williams	11998
Records	Terri Williamson	Stockton	Ontario Johnson	11717

***Notes: Per Camille, replace SSR Roland Rubio with SSR Angie Witherall*

Logistics

Location: Sacramento Call Center, CSR Training Room (Barbara Cannon = contact)

Lodging: Camille Parola is arranging lodging