

## NO. 04-26-PGE



PACIFIC GAS AND ELECTRIC COMPANY INDUSTRIAL RELATIONS DEPARTMENT 2850 SHADELANDS DRIVE, SUITE 100 WALNUT CREEK, CALIFORNIA 94598 (925) 974-4104 INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO LOCAL UNION 1245, I.B.E.W. P.O. BOX 2547 VACAVILLE, CALIFORNIA 95696 (707) 452-2700

STEPHEN RAYBURN
DIRECTOR AND CHIEF NEGOTIATOR

PERRY ZIMMERMAN BUSINESS MANAGER

May 10, 2004

Local Union No. 1245 International Brotherhood of Electrical Workers, AFL-CIO P.O. Box 2547 Vacaville, CA 95696

Attention: Mr. Perry Zimmerman, Business Manager

Dear Mr. Zimmerman:

Per Letter Agreement 04-02, the Company piloted the internet-based overtime sign-up and tracking system in the Sacramento Call Center. As a result of the successful pilot, the Company proposes to implement the intranet-based overtime sign-up and tracking system and procedure within the three call centers (Sacramento, San Jose and Fresno).

This proposed modification to implement an intranet-based system replaces the existing requirement in Letter Agreement 94-101 for posting weekly pre-arranged and emergency overtime on the bulletin board. The internet-based overtime sign-up and tracking system makes the weekly sign-up sheets available to all employees via the intranet. The time period for posting the sign-up sheets will remain Monday a.m. through 5:00 p.m. Wednesday for the following week's overtime assignments. Year-to-date overtime hours by employee will continue to be posted on the bulletin board for employee review.

Letter Agreement 94-101 remains the primary guidelines for administering overtime within Call Center Operations.

This proposal has been discussed with local Business Representatives Arlene Edwards and Debbie Mazzanti.

Company and Union reserve the right to cancel this agreement by giving 30 days' written notice.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided and return one executed copy of this letter to the Company.

Very truly yours,

PACIFIC GAS & ELECTRIC COMPANY

By:

Stephen A. Flayburn

Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

5-24 .2004

By: Pero Transco

Business Manager