



# LETTER AGREEMENT NO. 02-56-PGE



PACIFIC GAS AND ELECTRIC COMPANY  
INDUSTRIAL RELATIONS DEPARTMENT  
2850 SHADELANDS DRIVE, SUITE 100  
WALNUT CREEK, CALIFORNIA 94598  
(925) 974-4104

INTERNATIONAL BROTHERHOOD OF  
ELECTRICAL WORKERS, AFL-CIO  
LOCAL UNION 1245, I.B.E.W.  
P.O. BOX 4790  
WALNUT CREEK, CALIFORNIA 94596  
925-933-6060

STEPHEN A. RAYBURN  
DIRECTOR AND CHIEF NEGOTIATOR

PERRY ZIMMERMAN  
BUSINESS MANAGER

November 18, 2002

Local Union No. 1245  
International Brotherhood of  
Electrical Workers, AFL-CIO  
P.O. Box 4790  
Walnut Creek, CA 94598

Attention: Mr. Perry Zimmerman, Business Manager

Dear Mr. Zimmerman:

Company proposes to amend Title 14 of the Clerical Agreement to allow employees working in Call Center Operations, Bill Print Mail and Payment Processing or the Credit and Records Center, who do not obtain regular status until October, November and December of 2002, the opportunity to defer their Floating Holidays to 2003. The opportunity to defer will be applicable to those employees who have not been able to take their Floating Holidays due to operational reasons.

These Floating Holidays will administratively be converted to vacation and must be taken off during 2003. From a scheduling standpoint, any deferred Floating Holidays will be scheduled in accordance with the provisions of Subsection 8.11(a).

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided and return one executed copy of this letter to the Company.

Very truly yours,


PACIFIC GAS & ELECTRIC COMPANY

By:   
Stephen A. Rayburn  
Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL  
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

Jan. 14, 200<sup>3</sup>

By:   
Perry Zimmerman  
Business Manager

**San Jose Call Center**

Employee	SSN	Hire Date
Borjon, Diana	-7251	05/02/02
Garcia, Sonia	-5875	05/02/02
Gollob, Jeffery	-8907	05/02/02
Gomez, Maria	-8403	05/02/02
Martin, Karen	-4977	05/02/02
Moody, Stephanie	-3950	05/02/02
Ramirez, Nanette	-6837	05/02/02
Shumway-Lipps, Cynthia	-6710	05/02/02
Singh, Simermeet	-8224	05/02/02
Urizar, Sylvia	-7061	05/02/02
Angus, Charmaine	-4149	06/19/02
Arnic, Cedric	-2484	06/19/02
Berg, Letitia	-5947	06/19/02
Blanchette, Robyn	-7597	06/19/02
Blanton, Judith	-2858	06/19/02
Caldwell, Alberta	-5464	06/19/02
Cunningham, Joyce	-8514	06/19/02
Dow, Andrew	-7453	06/19/02
Martin, Ramona	-9388	06/19/02
Martinez, Gabriel	-1378	06/19/02
Mikaele, Maria	-6528	06/19/02
Nix, Christine	-7234	06/19/02
Ontiveros, Serina	-9482	06/19/02
Pollard, Aaron	-2079	06/19/02
Slater, Leanisha	-7259	06/19/02
Yates, Loba	-8256	06/19/02

**Fresno Call Center**

Employee	N	Hire Date
Camacho, Lisa	-5295	04/04/02
Cobian, Teresa	-4975	04/04/02
Egle, Hugo	-7675	04/04/02
Gastelum, Moses	-4869	04/04/02
Kelly, Kristine	-4454	04/04/02
Laird, Latrice	-5116	04/04/02
Mayes, Heather	-4082	04/04/02
Navarro, Amelia	-1095	04/04/02
Olage, Kathy	-1802	04/04/02
Padilla, Rachel	-1764	04/04/02
Reyes, Diana	-5068	04/04/02
Vesner, Gracie	-3007	04/04/02

**Credit and Records Center**

Employee	N	Hire Date
Wade, Sonji	-1921	03/27/02
Guzman, Traci	-6036	04/02/02
Lopez, Patricia	-1655	04/10/02
Ramirez, Rachel	-6481	04/18/02
Dunn, Sandra	-7993	06/13/02
Cordeiro, Amber	-2585	06/25/02

**BPM&PP**

Roberts, Jennifer	-7397	04/22/02
Maldonado, Jennifer	-6915	05/06/02
Krueger, Dean	-2396	05/13/02
Olsen, Latisha	-2050	06/10/02