

REVIEW COMMITTEE

PG and E

PACIFIC GAS AND ELECTRIC COMPANY
245 MARKET STREET, ROOM 444
SAN FRANCISCO, CALIFORNIA 94106
(415) 781-4211, EXTENSION 1125

D.J. BERGMAN, CHAIRMAN

- DECISION
- LETTER DECISION
- PRE-REVIEW REFERRAL

**CASE CLOSED
LOGGED AND FILED**

DEC 14 1987

RECEIVED DEC 10 1987

San Francisco Division Grievance No. 2-1183-85-111
P-RC 1121

INTERNATIONAL BROTHERHOOD OF
ELECTRICAL WORKERS, AFL-CIO
LOCAL UNION 1245, I.B.E.W.
P.O. BOX 4790
WALNUT CREEK, CALIFORNIA 94596
(415) 933-6060
R.W. STALCUP, SECRETARY

IBEW



December 9, 1987

NANCY PETERSON, Company Member
San Francisco Division
Local Investigating Committee

ED CARUSO, Union Member
San Francisco Division
Local Investigating Committee

The above subject grievance has been discussed by the Pre-Review Committee prior to its docketing on the agenda of the Review Committee and is being returned, pursuant to Step 5A(ii) of the grievance procedure, to the Local Investigating Committee for settlement in accordance with the decision.

Subject of Grievance

Requiring Credit Representatives/Collectors to attend training and to perform Gas Serviceman's work, i.e., gas shut offs.

Facts of the Case

When the electric commodity cannot be shut off for non-payment, the Credit Representatives in San Francisco Division shut off the gas service by installing a solid swivel device.

Around the system a variety of practices are utilized. In areas of single commodity service, Credit Representatives always shut-off the single commodity for nonpayment. In some dual commodity areas, Credit Representatives will shut off the gas if the electric service cannot be shut off. These gas shut offs are accomplished by a variety of means - swivels, disks, etc. Credit Representatives doing this work have been trained to do it.

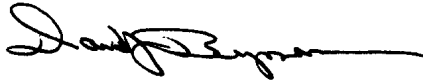
Discussion

The Committee discussed the practice found around the system in doing this work. Review Committee decisions 806 and 807 were reviewed. These decisions focus on the Credit Representative/Collector's ability to perform shut offs as part of a collection effort.

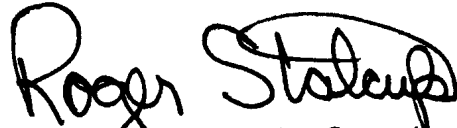
Decision

Review Committee decisions 806 and 807 indicate that a Credit Representative/Collector, if properly trained, can perform disconnects as part of the collection effort.

Since this is what the Credit Representatives in San Francisco Division are doing, the Committee agreed that no violation of the Agreement occurred and this case is closed without adjustment.



DAVID J. BERGMAN, Chairman
Review Committee



ROGER W. STALCUP, Secretary
Review Committee

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