

PACIFIC GAS AND ELECTRIC COMPANY

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245 MARKET STREET • SAN FRANCISCO, CALIFORNIA 94106 • (415) 781-4211 • TWX 910-372-6587

February 2, 1988

Local Union No. 1245
International Brotherhood of
Electrical Workers, AFL-CIO
P. O. Box 4790
Walnut Creek, California 94596

Attention: Mr. Jack McNally, Business Manager

Gentlemen:

The Company proposes, pursuant to Section 13.5 of the Clerical Agreement, to allow, on a pilot basis, the Credit Representative Located in Placerville, El Dorado District, Drum Division, to reconnect electric service turn-offs for non-pay if Troublemens are not available. This would only occur if the reconnect is in the area where the Credit Representative is working, service has been previously disconnected for non-payment of a utility bill, and the local office has requested that the service be reconnected prior to the time the Credit Representative has returned to the office.

Currently, when a reconnect is issued and the Placerville Troublemens are temporarily unavailable (i.e., switching, storm problems, physical location does not allow completion of the order within a reasonable time), the customer incurs additional inconvenience. This proposal is intended to improve service to our customers.

It is further proposed that this pilot program would be effective until May 31, 1988. There will be a joint review of the program at its conclusion by the Company and Union. During the program, the Company will maintain comprehensive records of all activity including location, frequency, and availability of Troublemens on the involved dates.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company.

Yours very truly,

PACIFIC GAS AND ELECTRIC COMPANY

By Richard B. Bradley
Manager of Industrial Relations

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

Feb 5, 1988

By Jack McHenry
Business Manager

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