

PACIFIC GAS AND ELECTRIC COMPANY

PGE



245 MARKET STREET • SAN FRANCISCO, CALIFORNIA 94106 • (415) 781-4211 • TWX 910-372-6587

November 29, 1983

Local Union No. 1245
International Brotherhood of
Electrical Workers, AFL-CIO
P.O. Box 4790
Walnut Creek, California 94596

Attention: Mr. Jack McNally, Business Manager

Gentlemen:

This cancels and supercedes our previous correspondence to you dated May 5, 1983.

The Company and Union entered into a Letter Agreement No. 82-146-PGE which was signed January 25, 1983, to allow Gas Servicemen and Reserve Gas Servicemen in East Bay Division to deliver 48-hour notices to residential customers with the following stipulations:

- Regular gas service work will take precedence. The delivery of 48-hour notices will be "as time permits."
- The utilization of Gas Service personnel to deliver 48-hour notices will not reduce the present complement of Credit Representatives.
- Gas Service personnel delivering 48-hour notices will be allowed to accept payments but not solicit payments or make credit arrangements.
- Reserve Gas Servicemen delivering 48-hour notices will be paid at the Gas Servicemen rate.

Favorable results have been received from both the Gas Utilization Department and the Credit and Collection Department. This has proven to be a very effective collection tool and helps to meet the added requirements of the CPUC. Company, therefore, proposes to continue the arrangement established by Letter Agreement 82-146-PGE for East Bay Division.

This agreement may be amended at any time by agreement between Company and Union, and it may be cancelled by either party upon 30 days prior written notice.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to the Company

Yours very truly,

PACIFIC GAS AND ELECTRIC COMPANY

By *J. W. Penbright*
Manager of Industrial Relations

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

Dec 27, 1983

By *Jack Wickham*
Business Manager