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PACIFIC GAS AND ELECTRIC COMPANY

PG&E + 245 MARKET STREET · SAN FRANCISCO, CALIFORNIA 94106 · TELEPHONE 781-4211

May 2, 1968

Local Union No. 1245
International Brotherhood of
Electrical Workers, AFL-CIO
1918 Grove Street
Oakland, California 94612

Attention: Mr. Ronald T. Weakley, Business Manager

Gentlemen:

We recently forwarded to you a copy of the test which will follow completion of the second and final phase training for Customer Service Clerks.

Phase II training will be provided to Customer Service Clerks who have successfully completed the first phase training and test. The academic training will comprise not less than 70 classroom hours, which will be given within a 12 months' period. At the completion of this period of training and work experience, the Customer Service Clerk will be required to take the test and attain a score of at least 80 percent.

As previously provided for in the 1966 negotiations, additional training will be provided employees who do not receive a passing score prior to giving the retest. A retest will be given, at the employee's request, not earlier than 60 days and no later than 90 calendar days following the initial test date. Employees who fail to attain a passing score on the retest, or who do not request a retest within the 90-day period, shall be removed from the Customer Service Clerk classification.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided below and return one executed copy of this letter to Company.

Yours very truly,

PACIFIC GAS AND ELECTRIC COMPANY

By: [Signature]
Manager of Industrial Relations

The Union is in accord with the foregoing and it agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

May 2, 1968

By: [Signature]
Business Manager