



**Pacific Gas and  
Electric Company.**

# LETTER AGREEMENT NO. 09-19-PGE

**IBEW**



PACIFIC GAS AND ELECTRIC COMPANY  
LABOR RELATIONS AND HUMAN RESOURCES DEPARTMENT  
MAIL CODE N2Z  
P. O. BOX 770000  
SAN FRANCISCO, CA 94177  
(415) 973-4310

STEPHEN RAYBURN  
DIRECTOR AND CHIEF NEGOTIATOR

INTERNATIONAL BROTHERHOOD OF  
ELECTRICAL WORKERS, AFL-CIO  
LOCAL UNION 1245, I.B.E.W.  
P.O. BOX 2547  
VACAVILLE, CALIFORNIA 95696  
(707) 452-2700

TOM DALZELL  
BUSINESS MANAGER

April 27, 2009

Mr. Tom Dalzell, Business Manager  
Local Union No. 1245  
International Brotherhood of  
Electrical Workers, AFL-CIO  
P.O. Box 2547  
Vacaville, CA 95687

Dear Mr. Dalzell:

In order to manually process the Remote Disconnect/Reconnect work associated with the Smart Meter program, the Company proposes, pursuant to Subsection 10.7(b) of the Clerical Agreement, an ongoing need to establish one temporary shift at the Stockton Credit and Records Center, through December 31, 2009. Full automation is expected in 2009. The Company and Union will discuss an extension of the temporary shift if necessary.

Temporary Shift: 10:00 a.m. – 6:30 p.m., Monday-Friday:

This shift will consist of approximately 10 Customer Service Representatives. Volunteers will be solicited from existing Credit and Records Service Representatives. They will perform the following tasks:

- Complete re-entry work for the Field Activities and Field Order
- Credit fill-in work.

If it becomes apparent the shift should be staffed longer term, the positions will be posted and filled in accordance with Section 18.8 of the Clerical Agreement.

This proposal has been discussed with Arlene Edwards, local Business Representative.

The agreement may be canceled by providing 30 days written notification of cancellation.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided and return one executed copy of this letter to the Company.

Very truly yours,

PACIFIC GAS & ELECTRIC COMPANY

By: 

Stephen A. Rayburn  
Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL  
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

May 28, 2009

By: 

Tom Dalzell  
Business Manager