



**Pacific Gas and  
Electric Company.**

# LETTER AGREEMENT NO. 05-41-PGE

**IBEW**



PACIFIC GAS AND ELECTRIC COMPANY  
INDUSTRIAL RELATIONS DEPARTMENT  
2850 SHADELANDS DRIVE, SUITE 100  
WALNUT CREEK, CALIFORNIA 94598  
(925) 974-4104

INTERNATIONAL BROTHERHOOD OF  
ELECTRICAL WORKERS, AFL-CIO  
LOCAL UNION 1245, I.B.E.W.  
P.O. BOX 2547  
VACAVILLE, CALIFORNIA 95696  
(707) 452-2700

STEPHEN A. RAYBURN,  
DIRECTOR AND CHIEF NEGOTIATOR

PERRY ZIMMERMAN,  
BUSINESS MANAGER

August 22, 2005

Mr. Perry Zimmerman, Business Manager  
Local Union No. 1245  
International Brotherhood of  
Electrical Workers, AFL-CIO  
P. O. Box 2547  
Vacaville, CA 95696

Dear Mr. Zimmerman:

A Subcommittee established under Letter Agreement 94-53 in support of Call Center operations developed agreed to principles for conducting remote monitoring or silent listening. Since that time, the parties have met on multiple occasions to make modifications and update the process. The most recent discussions resulted in a joint understanding of how the process will operate in the future. Given those discussions and agreements, the Company proposes to cancel Letter Agreement R1-98-03 and begin utilizing the new process.

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided and return one executed copy of this letter to the Company.

Very truly yours,

PACIFIC GAS & ELECTRIC COMPANY

By: *Stephen A. Rayburn*  
Stephen A. Rayburn  
Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL  
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

*Sept 13*, 2005

By: *Perry Zimmerman*  
Perry Zimmerman  
Business Manager