

XC - staff
10-6

May 10, 1993

Local Union No. 1245
International Brotherhood of
Electrical Workers, AFL-CIO
P.O. Box 4790
Walnut Creek, CA 94598

Attention: Mr. Jack McNally, Business Manager

Gentlemen:

By this letter, Company is providing 30 days written notice of cancellation of Letter Agreement 92-54-PGE.

The Company is hereby giving notice of a change of hours for the Payment Processing Center, under Title 10.6--EXCEPTIONS TO 10.4. This change will become effective June 14, 1993.

²⁰
The Company has purchased two Intelligent Character Recognition Payment Processing Systems--to be referred to as the ICR system, two High Speed Extraction Machines and related equipment. The ICR system will improve the quality of service provided to clients by eliminating customer payment backlogs and increase daily working cash flow.

The use of this new technology impacts the current work processes and requires hours changes to accommodate required work flow. Attached is a copy of the new hours and shifts for the Payment Processing Center.

If you have any questions please do not hesitate to contact me.

Very truly yours,

PACIFIC GAS & ELECTRIC COMPANY

By 
Director and Chief Negotiator

FORMER

EARLY PROCESSING

Start 04:00 AM-04:30 AM
End 12:00 NOON-12:30 PM

DAY PROCESSING

Start 07:30 AM-08:00 AM
End 03:30 PM-04:00 PM

CLOSING/DEPOSIT CONTROL

Start 09:00 AM-10:00 AM
Core Hours 03:00 PM-05:30 PM
End 05:30 PM-06:00 PM

CLOSING/TRANSIT CONTROL

Start 10:30-11:30 AM
Core Hours 04:00-07:00 PM
End 07:00-07:30 PM

PAYMENT RESEARCH

Start 06:45 AM
End 05:00 PM

NEW

EXTRACTION UNIT (absorbs Payment Research and part of Day Processing)

Start 12:00 MID-12:30 AM
End 08:30 AM-09:00 AM
One employee will have core hours of :
10:00 PM-12:00 MID

PROCESSING UNIT (absorbs Early Processing)

Start 04:00 AM-04:30 AM
End 12:00 NOON-01:00 PM
One employee will have core hours of :
04:00 AM-06:00 AM

RESEARCH/DEPOSIT CONTROL

(absorbs Closing/Deposit Control, Closing/Transit Control, Payment Research and the remainder of Day Processing)

Start 08:00 AM-09:00 AM
End 04:30 PM-05:30 PM
One employee will have core hours of :
03:30 PM-05:30 PM

The affected employees have volunteered for the new work schedules based on seniority for the new units, with respect for job classification. Any work schedules which were not filled by volunteers, assignments were made in reverse seniority order. All affected employees were given the opportunity to volunteer for the new work schedules at the same time.